



PROVINCE OF ONTARIO

THE MEDICAL SERVICES INSURANCE ENQUIRY

Proceedings of the Public Hearings held at the Park Plaza Hotel, Toronto, Ontario at 10:00 a.m. on Wednesday, February 5, 1964.

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Government Publication

February 5, 1964



VERBATIM REPORTING SERVICE OFFICIAL REPORTERS TORONTO, ONTARIO



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Rev. Harry Martin

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PROVINCE OF ONTARIO

MEDICAL SERVICES INSURANCE ENQUIRY

Proceedings of the Public
Hearings held at the Park
Plaza Hotel, Toronto, Ontario at 10:00 a.m. on
Wednesday, the 5th day of
February, 1964.

MEMBERS OF ENQUIRY:

DR. J. GERALD HAGEY -- Chairman

MRS. J.A. AYLEN

Spokesman, D. DR. WILLIAM BUTT and his colleagues?

MISS A. REID

MR. DALTON J. CASWELL

MR. A. ROY COULTER

DR. R.J. GALLOWAY

DR. JOHN HAMILTON

MR. W.S. MAJOR

MISS HELEN McARTHUR

MR. P.J. MULROONEY

MR. CARMAN A. NAYLOR

MR. HARRY SIMON

MR. J.L. WHITNEY

MR. GLEN SIMPSON -- Secretary

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Toronto, Ontario 1357 Wednesday 5th February, 1964

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THE CHAIRMAN: Ladies and gentlemen, we will come to order. I presume that the ladies and gentlemen before us here are the members of the delegation from the Board of

Evangelism and Social Service of the United Church of Canada.

You have had an opportunity to read the statement of instructions that was given to you by the Secretary. Will the lady or gentleman who is to be your spokesman, please introduce himself and his colleagues?

SUBMISSION ON BEHALF OF THE UNITED CHURCH OF

CANADA

BY THE BOARD OF EVANGELISM AND SOCIAL SERVICE

Appearances: Rev. J.R. Hord

Rev. Stewart Crysdale

Rev. Gordon Winch

Miss Ethel Chapman

Mrs. Walter A. Ridell

Rev. Harry Martin

REV. HORD: Mr. Chairman, ladies and gentlemen,

members of the Committee: To my left is Mrs. Walter A.

Ridell. You may remember that Dr. Ridell was a member of the League of Nations back in the thirties when sanctions were suggested in Ethiopia, and MacKenzie King cut our delegation at that time. Mrs. Ridell is a world traveller and a very

Department of Agriculture. On my right is the Reverend Stewart

well-informed woman. Miss Chapman is a home economist with the



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Crysdale, Assistant Secretary of our Board; the Reverend Gordon Winch is Council Chairman and is from Oak Ridges, Ontario, and there is a reference to this in one of the Appendices; the Reverend Harry Martin is an Etobicoke minister, of Thistletown United Church, and we're very happy that he is along to be of reference in his area of his constituency.

After I have pointed up certain areas of our brief, Mr. Crysdale would like to add comments. We are actually carrying out a survey in our Church on sociology, so that we have some facts and figures to corroborate the points we wish to make.

THE CHAIRMAN: You are the Reverend Mr. Lord, are you?

REV. HORD: Hord, berts are trained in this field

THE CHAIRMAN: Hord, I'm sorry, yes.

REV. HORD: I have not been elevated that high yet.

former brief, which our Church presented to the Royal Commission on Health Services. The Chairman of our Committee Dr. H.C. Grant, is an economist; there were some five doctors acting on the Committee; able ministers and laymen of our denomination also worked on the preparation of that brief. This brief has now been directed to Bill 163. That is, we went through this and cut out other references from other sections of the country,



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and have now applied this more to our Ontario situation, but I wish to mention this to show that we had experts in various fields in the preparation of this document, and also five doctors, and a number of them practising physicians.

The Sub-Executive of General Council, the highest court of our Church, has asked the Board of Evangelism and Social Service to adapt and apply this former brief to our Ontario situation.

May I give a word of explanation why our Church believes that it should speak out on such important public and social issues as a Medical Insurance Plan. We do not wish to take political sides, we can't do that in the Church, it's not our wish; we do not wish this morning to enter into technical financial problems; experts are trained in this field, As representatives of the Christian Church, however, we believe that we must speak out in defence of people in need, and we believe that this is one of the great areas of need in our modern society, and we make a strong plea that the government of Ontario pass a Medical Services Insurance Act that is directed to meet the needs of those who postpone going to a Doctor because they cannot afford it, and how many people in our society put it off because they can't afford it, or who are faced with crippling doctors', dentists', nurses', and druggist bills.

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of special need among the people of our Province. These are outlined on pages 11 to 14 of our Brief. There are the geographically handicapped, the economically handicapped, and the physically, mentally and emotionally handicapped by reason of accident, age, mental breakdown, and so on.

May I say a word about each of these areas of need. First of all -- the geographically handicapped. On page 20, Appendix "A", we have a report confirmed by Mr. J. Firmin, lay supply in charge of our United Church at Hornepayne, Ontario. These facts have been checked by the local doctor at Hornepayne.

Now, here we have the situation, at the bottom of the page, the Town of Armstrong with no doctor. Their last doctor left in 1959. At present the nearest doctor is 130 miles away. The only communication is by railroad or air and there is no ambulance service.

In Hornepayne there is only one practitioner. Seriously ill patients requiring surgery have to go to the Lakehead, 360 miles away.

Now, think of the cost of ambulance, and the third last paragraph, stories are told of the impossible situation when patients are seriously ill, the temperature at 55° or even more below zero, and the impossibility of their getting proper attention due to the isolation of the community.

Now, Mr. Winch has made a statement in Appendix



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G, at the last page of the brief, and he might like to say a word from Oak Ridges, Ontario. He makes a special plea that there be more dental inspection and dental care, and this is just a town 20 miles from Toronto, but no doctor or dentist.

There should be. Therefore, we would like to ask what provision is there under the proposed Medical Services Act to provide, to relocate hospitals, doctors, dentists, in order to serve the needs of our people who are geographically handicapped?

What provision is there for more ambulance service?

Mrs. Ridell knows the New Zealand situation, and you might like to ask her a little later for her contribution here.

So, that's the first question, is what are we doing to provide more doctors, more services, provide more hospitals, relocate doctors, dentists and nursing services in our geographically handicapped areas.

On pages 12 and 13 we point out the economically handicapped. There are hundreds of thousands of families in our society, many of them right here in this city, who are up against it, who have been hurt by life.

During this week I have been working on a film, and in that film they show a lady of 87 years of age who lives alone on the top floor of one of these old houses, goes up two flights of stairs without any adequate lighting. She has to carry her water up for all purposes, washing, cooking and



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drinking. She has seventy-five dollars a month pension, and forty goes out in rent. She has to have iron shots. She's eighty-seven years of age. In this film the money that was left for food -- they show it the amount of food that that amount of money could purchase, right in front of her on the table, for a month.

There are the widows and the widowers; there are mothers whose husbands have deserted them, leaving the mother to care for the family; and there are husbands whose wives have deserted them, leaving the children for the husband to care for; there are the unemployed; there are the unskilled; we ministers know about this, because we visit these people. We've been pastors or are pastors.

There is no group in society knows the economic situation perhaps more than social workers and clergymen.

There are the elderly people languishing in their garrets.

May I ask, therefore, is the proposed Ontario

Plan geared to help the economically handicapped or is it

geared to the profits of the insurance companies?

Now, the more that we have studied this Bill, the more disturbed we become, and the more disturbed the people with whom we associate with in society become, and Mr. Crysdale can back this up with a confirmation from a sociological survey, that in the Church, as a Christian church, we believe

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that financial policies should be adjusted to meet human need.

This is what we are here for as a government, as a church and as a society. We are here to meet and answer human need, but there are indications that the provisions of this proposed Ontario Plan are almost using human need to serve financial ends, and that's of the insurance companies.

If it is correct that membership in this Plan might cost an average family \$192, as has been reported, we protest as members of average families that this is too high. We can't afford it. We can't afford it, and this goes for ministers' families too.

The position of the United Church of Canada is that the strong should bear the burdens of the weak, and that the wealthy should help to carry the burdens of the financially and economically depressed.

This is what we have got wealth for in a country like ours.

Now, there are also the physically and emotionally handicapped. I have mentioned the elderly people, and we could take you, on behalf of the Church, to many such families, children born a cripple, the thalidomide baby. There are this type of emergency. This just doesn't happen once in a while. This happens quite often, more of an accidental nature, perhaps, and our governments only accepted responsibility for the thalidomide babies after considerable public pressure was

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brought upon them.

What about the victims of accidents? What about the increasing number of people who need shock treatments today, who are mentally depressed, and need psychiatric help?

Many doctors say that half their patients
don't suffer from direct physical causes, but more emotional
and mental causes.

May I ask, therefore, is this proposed new plan, Bill 163, geared to the help of such physically, chronically and emotionally handicapped people? Is it right, as has been suggested, that it will cost the elderly more to belong to this plan than it will the young and healthy?

I was disturbed by Section 18 of the Bill,

(1)(a), where they talk about "class-risk". Now, if this

means that there is a group in society who have special need,

that they would have to pay more, I can't imagine the audacity

of a government introducing such a Bill. I can't see how it

would meet the public response.

Now, I may be wrong in my interpretation here, but this is what I interpret by "class-risk", that they could up the cost for certain high risk people. These are the people we want to help. Will it cost the sick more to enter such a plan?

These are the people we're here to help. The position of the United Church of Canada is that a true medical

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health plan should, for reasonable rates, provide for the medical, dental, surgical needs of all people who are afflicted because of disease, accident, senility or mental breakdown.

Now, I have just one other matter, perhaps two other things,

I will refer to, and then I will ask my colleagues to refer to this.

We have the health education of the public, and the prevention of illness. We know that an ounce of prevention is worth a pound of cure, and much less costly. Will the proposed Ontario Plan provide for regular medical and dental checkups?

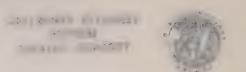
This is the greatest prevention we can have, this great service which we believe that such a Bill should have.

We should also like to protest the means test.

I think we are all very strongly -- I know Miss Chapman has spoken very strongly on this.

The Reverend Robert Wright, on page 31, subsection (2), has commented on the means test, at the bottom of the page, he says, the person on welfare usually ends up a degraded human being who takes full advantage of everything he can in the way of free services. It permits exploitation by those who have never had scruples, while others are too proud to come for help until it is too late.

Now, we feel that a means test would only add to



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this group in society, who will take all they will get. They have to take all they will get because their independence has been broken, their pride has been broken, they are pushed to the wall. They will take all they can get.

Now, certainly we should not foster this type of attitude, and we shouldn't add to this group within our society. We must protest most strongly the means test. The average Canadian citizen is an independent person who resents being considered an object of charity, and no self-respectful citizen has the right to ask anyone to become an object of charity in our type of society.

May I just refer to the Resolutions passed by the General Council of the United Church of Canada, on pages 4 and 5. This goes back to 1952, where we took a strong stand for a comprehensive national medical health plan. This was confirmed again at the Sixteenth General Council, in 1954, and very strongly supported in 1960.

At the bottom of the page, Section (c):

"The Nineteenth General Council, Edmonton, Alberta, September 1960:

"Whereas the cost of medical care and treatment is a heavy burden which many are unable to bear; and

"Whereas there are those who are deterred from seeking medical care and treatment because

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

of the high cost involved; and

"Whereas existing medical insurance
plans are inadequate to cover all medical needs;
and

"Whereas the Sixteenth General Council has endorsed 'an integrated and contributory national health insurance program':

"IT IS RECOMMENDED THAT THIS GENERAL COUNCIL:

- "(1) Re-endorse the principle of a National Health Insurance Plan.
- (2) Commend the Province of Saskatchewan for steps being taken to implement such a program on the provincial level; and
- (3) Urge the Federal government in co-operation with the medical, dental, nursing, pharmaceutical and related professions to establish a comprehensive national health insurance program."

Now, I've just pointed up certain emphases in our brief, and tried to make them more applicable, more pointed to our Ontario situation, and I know that my colleague, Mr. Crysdale, is prepared to back this up with more facts and figures, and I know that my other colleagues feel very strongly

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"(1) Re-endorse the principle of a retional Fealth Insurance Plan.

(2) Command the Province of Saskatchewan for stags being taken to implement such a program on the provincial level;

(3) Vrge the Peneral government in co-operation with the medical, dental, nursing pharmaceutical and related professions to establish a comprehensive national health incurance progress."

Now, I've just pointed up certain embases in our brief, and traed to make them more applicable, more pointed to our Ontario situation, and I know that my colleague, Mr. Crysdale, is prepared to back this up with more facts and



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in this matter.

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THE CHAIRMAN: May I make one comment: many of the statements that you made were made in the form of a question and particularly, specifically will these things be included in this Bill. I presume, even thought it is stated as a question you don't expect an answer from this group at this time because we haven't yet made our recommendations. We don't know exactly what the Bill will be. We don't even know what we will be recommending.

REV. HORD: The questions on the proposed Bill were meant as rhetorical questions to draw up what we regard are glaring weaknesses in this proposed new Bill, what seem to be holes in it to us.

REV. CRYSDALE: I have a few comments on Bill 163 which are intended to clarify and support the submission of the United Church of Canada as presented by my colleague, Mr. Hord.

and adherents of the United Church in Ontario solidly support the contention of the General Council that a medical insurance plan should be universal, comprehensive and contributory.

Sometimes it is said that church boards pass resolutions without putting them to the members. We are conscious of this possibility. Therefore our Association of the United Church attempted to discover what our people in various sections and



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walks of life believe and practise. The returns are not yet complete on the study we are conducting, but we have sufficient returns from the people of Ontario who are affiliated with our Church to learn they are solidly behind the contention of the General Council in this respect. Furthermore the question that they were asked to answer indicated, the replies to this question indicated that such a plan should be government-operated and tax supported. Neither of these points have been raised in the official brief which has been presented earlier this morning.

Returns to date show that 67% of members and adherents in Ontario favour a plan having these characteristics. One might say it is not an overwhelming majority but the proportion were 67% in favour, 16% definitely negative and 17% not certain. I am not a betting man but the odds were fairly good, two to one now or five to one if those who are uncommitted at the moment should favour it.

By direct inference, Mr. Chairman, the United Church rejects the limited coverage proposed in Bill 163.

Secondly, we stress the fact that the need for a universal, comprehensive and tax-supported medical care plan is becoming increasingly and critically urgent. Thousands of workers are retiring earlier, for the most part involuntarily, due to obsolescence of their skills and trades in our rapidly changing technological society. The trend toward automation

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and concentration in merchandising and service industries is steadily reducing the opportunities for self-employment which formerly served to augment the shrinking income of older workers. A few years ago, displaced farm and factory workers often could find work in stones, laundries, construction and other unskilled labouring jobs. These openings are shrinking rapidly in relation to the increasing labour force.

We are also told by analysts that the teenage component of the labour force will double by 1970. Already unemployment among youths aged 16-24 is twice as great as the rate in general. The heavy burden of supporting these unemployed youth rests for the most part upon working class families at the very time when family allowances and insurance coverage under contract and voluntary plans run out.

The economic and social proposects for working class families, and those are the ones for whom we are most concerned this morning, are further diminished by the continuing movement of population to metropolitan areas. We have a vicious circle of shrinking employment in rural areas and a drift of people to the cities, where unskilled men get low-paying jobs and women and girls get temporary, part-time, low-paid work. This multiply-employed factor in labouring families, working class families enables them to live.

The family farm and intimate rural community once provided a small measure of economic and social security.

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There was always an extra place or two at someone's table.

This kind of informal, communal assistance is not available to the working class family in metropolitan society. White collar as well as blue collar workers are terribly vulnerable to market changes, short and long range.

Mr. Chairman, some of us have devoted many years to the service of lower middle-class and so-called lower-class families in both country and city. I myself have been privileged to serve them in the church for twenty years. I have also been moved by such trends as I have briefly described to make urban society the subject of careful academic study.

I am convinced, and my Church is convinced, that the provisions for medical services proposed in Bill 163 are totally inadequate to meet the needs of modern industrial society. I would suggest, without being faceticus this is "horse and buggy" legislation for an urgent space-age need.

Adequate provision for health services in a country with the high overall standard of living Canadians enjoy must take account of the wide discrepancies that exist in size of income and conditions of health. We are gratified Mr. Chairman that this problem is recognized by the Government in the introduction of this Bill. We would maintain that the bill's methods of meeting the problem are unacceptable.

Our specific objections, briefly, are three-

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fold. First, the proposed means of spreading the risk still excludes the growing multitudes of poor but self-supporting families -- I would underline self-supporting families in both country and city. Its voluntary nature and high cost rule them out, or tend to rule them out.

Second, our objection to an extention of the means test to include many marginal people is morally and socially unsound and in fact reprehensible. Most working people are precariously holding on to the shreds of independence that still remain to them in our mechanized, mass society. They are doing so with a wholesome determination and pride that should be encouraged by government. I take it this is the overall intent of our government. A higher proportion of working class families own their homes, or are buying them (at high financing costs), that middle and upper class people. To require of large numbers of them in times of prolonged illness the sacrifice of their homes and other small independencies in exchange for health services is both unjust and economically and socially unsound. When the lower middle-class are deprived of their hard-won independence, freedom and democracy quickly crumble.

The question of the degree of poverty and the extent of need for subsidized health services without a means test should be carefully assessed, Mr. Chairman. We have statistics of unemployment and indigence, and these tell

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a depressing story of massive want in the midst of plenty.

Bill 163 would help many of these unfortunate people, it is true, but there is much greater burden of poverty or near-indigence that is not revealed in readily available statistics. It is estimated that one-fifth of the population of the United States are denied the minimal levels of health, housing, food and education, which are indicated by our scientific age, in spite of the highest over-all standard of living in the world. We do not have firm figures for Canada or Ontario, although steps are now being taken by the Canadian Welfare Association to obtain such figures. It may be asserted, however, on the grounds of empirical observation by church and social workers, that the degree of poverty and need of public health services should shock and disturb tax-payers and law-makers alike.

Our third specific objection is to the restrictive nature of the services to be insured under Bill 163.

We are grateful for hospital insurance, and, heaven knows,
we need insurance to meet physicians; and surgeons; bills.

But the high cost of drugs, dental care and other health needs
impoverish thousands of marginal families. These services
must be included in an equitable plan. If you desire, sir,
these observations can be substantiated by thousands of case
studies in the files of church and social workers.

Now, Mr. Chairman, I come to my last point,

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a crucial one it seems to me. It may seem to acturial minds on your committee, and your committee, our committee and in our Church boards and in the seats of the treasury, that we are asking for the moon. The Church, the labour movement and social workers are accustomed to the objection that it will cost too much. This is a realistic question and it needs to be faced. This was the sad story when we pressed for Workmens Compensation, mothers' and widows' allowance, unemployment insurance, old age pensions, maximum hours of work, minimum rates of pay, industrial standards, bargaining rights, holidays with pay, and other progressive social legislation. I am sure it was the same when our forefathers demanded a public postal service and "free"universal education. But it is a matter of record in economic history, with this I think we find little argument to the contrary, that high wages and social security contribute importantly to social stability, progress and general prosperity.

Some complain still that what we ask for will cost the public too much. No one knows better than a clergyman the immense and tragic cost of sickness in a society where preventive care is neglected. The fact is that the least able to pay are carrying the heaviest share of the burden. You well know, sir, that broad insurance coverage will not increase the total social cost, but distribute it equitably through society. It is the basic humanitarian

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principle, Mr. Chairman, that we find is insufficiently served in Bill 163.

Your Commission might enquire into the costs and benefits of universal, comprehensive medicare plans which have existed in many civilized countries for years. There is little evidence that the cost has crippled the competitive power or endangered the basic freedoms of such countries as Great Britain, the Scandinavian countries, Australia, New Zealand and other countries which share our basic outlook on life.

Ontario as a whole can, sir, well afford a universal, comprehensive, contributory health insurance plan. She has pioneered in other progressive social legislation. Let not the vested interests of a few companies hinder this province from sound and statesmanlike legislation in this matter of fundamental public interest. The public is not forever deceived. The basic principle at question, Mr. Chairman, is really not total cost, but public as again ate administration of the measures required to meet the common man's need for adequate medical and health care. It is plainly too much to expect private insurance firms alone to undertake such a vast and unprofitable scheme. It is within the capacity of government alone to do so, in co-operation, of course, with the health professions and concerned private organizations, including insurance companies. Furthermore, we principle, Mr. Chairman, that we find is insufficiently served in Bill 163.

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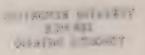
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would maintain this is the duty of government in a society dedicated to the welfare of all its citizens.

Thank you, Mr. Chairman.

THE CHAIRMAN: Does Mrs. Ridell wish to make her comments now?

MRS. RIDELL: Thank you very much. This is not in the brief except a reference to New Zealand. I would like to suggest very respectfully that perhaps the Commission might, and I know that they already know what is in force in New Zealand, but it seems to me it is a very sound principle because I think we are all very much concerned with the idea of people getting something for nothing. In the New Zealand scheme everybody pays according to their income. I mean, there is a certain amount deducted. The unemployed. don't, of course come under that. Everybody pays according to their own income, what they actually earn. Therefore that is a comprehensive medical insurance plan. It operates not only medically and in hospitals but drugs, which, I feel in Canada are absolutely prohibitive for the lower income group because very often they can go to a doctor, they may be covered, they may get the service there but the cost of the prescription that the doctor has given them is often absolutely prohibitive for them to get and so they don't take it and the whole thing is really wasted; whereas in New Zealand with the scheme that they have there, Mr. Chairman, each



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person pays according to their income and it means that the lower income people pay very little and the people that can afford pay a great deal more. It is comprehensive. It makes a tremendous difference. People will go knowing that they have paid for it and they are not accepting charity. They will go and get medical help at the beginning and it costs so much less and often prevents a prolonged illness.

With the prohibitive costs they go there and they can do that. Also both governments, both local and national governments in New Zealand have accepted their share. It has been in force for years as in the other countries, the Scandinavian countries and Great Britain. I just humbly suggest, sir, that I think the New Zealand scheme is one of the very best that they have. It is comprehensive. Everybody pays according to their needs. It helps the doctors to a great extent in that they don't have bad debts, they don't have bookkeeping things and they don't do charity work because they are paid on a fee basis.

THE CHAIRMAN: I understand New Zealand has a rather refined climate at the present time of year?

MRS. RIDELL: Of course it is their summer.

THE CHAIRMAN: I thought possibly you were going to suggest that members of the Enquiry might visit

New Zealand.

MRS. RIDELL: I think it would be a very good

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idea. It is a wonderful country. They are wonderful people there. I think Canada could learn a little bit on the racial question the way the Maoris are treated there in comparison to what we are doing over here.

THE CHAIRMAN: Are there any further comments?

I know many of the members of the Enquiry have questions to ask you.

REV. HORD: Miss Chapman might like to make that comment.

important points have been covered. The people I have closest contact with are, of course, the rural people across the country -- farmers, village people, and so on. I know they might not be considered economically handicapped. In self-defence they have set up their own co-operative medical plan.

Another thing that I was interested in, in your discussion, was the hope of what this may develop in preventive medicine.

Universal coverage was that a doctor never needed to feel he is drumming up business if he went out of his way to want to keep people well. We could carry on to a greater extent than we have. The family education that is going on from the County Health Units. We spoke of the immunization of children. There is an organization pretty well

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known -- it has nothing to do with any church, but the women's institutes through the province like to work closer with health units in immunization clinics and pre-school clinics.

The nurses from the County Health Units come out to talk to them and sometimes doctors.

If we could have that feeling of close co-operation that we have in preventive medicine in health units with our family doctors and the standard of health we could build up here, is something that we have not begun to realize yet.

REV. HORD: Rev. Winch would like to say a word.

REV. WINCH: Anything I would say would be in terms of specific instances. Not having served in a community that is a depressed community in many ways in the past nine years, my mind races from one family situation to another where lack of medical services and high costs have created definite hardships.

I would just say this one thing, that we have used the word, particularly in Mr. Crysdale's presentation, "charity" as opposed to individual family circumstances.

a family that gets to the point of being on welfare.

I have just come to realize the full horror of this and this is the only way I can describe it. Once a family loses that spark of independence, that feeling that

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it can and must pay its own way, a very great tragedy ensues.

I regard this problem so deeply, I discovered.

It is in the best wisdom of our church not to give anything, where we can avoid it, to our own members even when in great hardship. Partly because this closes the door to us. If our families need something specifically, I would go to the Lion's or Township for help for them. For us to go to them directly, this sort of cuts through their dignity and pride. I have seen the same thing in relationship to the inability to pay for medical services that they needed and wanted for themselves and for their children. It has just, at this point, struck me forcefully that somehow we must for the benefit of the people determine those who could be pushed over to a category of welfare and charity and those who cannot yet be pushed over.

My next door neighbour is a woman, a widow with a retarded child. That child requires \$30 a month for medical attention. She works at housecleaning for between 80¢ an hour and \$1.00 an hour. This is an enormous hardship. They live in a real shack. I am not sure that I could stand to live in the sort of house they live in.

I could multiply the instances ten-fold because I see them every day where lack of basic financial ability to pay reaps a real hardship. Yet, people want to retain the status of independence and self-reliance.

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I regard this problem so deeply, I discovered.

It is in the best wisdem of our church not to give anything, where we can avoid it, to our own members even when in great hardship. Partly because this closes the door to us. If our families need something specifically.

I would go to the Lion's or Township for help for them. For us to go to them directly, this sort of outs through their dignity and pride. I have seen the same thing in relationship to the inability to pay for medical services that they needed and wanted for themselves and for their children. It has just, at this point, struck me forcefully that somehow we must for the benefit of the pay's determine those who could be pushed over to a category of welfere and chartry and those who cannot yet be pushed over.

My next door neighbour is a woman, a widow with a retarded child. That child requires \$30 a month for medical attention. She works at housesleaning for between 80¢ an hour and \$1.00 an hour. This is an enormous hardship. They live in a real shack. I am not sure that I sould stand to live in the seru of house they live in.

I comid multiply the instances ten-fold because
I see them every day where luck of basic financial ability to
pay reaps a real hardenip. Yet, prople want to retain the

status of independence and self-reliance.



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I could agree wholeheartedly with Mr. Crysdale that this is basic to our democratic and free way of life.

REV. MARTIN: I have nothing new to add except that I feel in essential agreement with Mr. Crysdale's comments.

with you. I live and work in an area not regarded as a needy one. They are average people. But, I have a near neighbour, a working man who has struggled and built his home and maintained his home. He did pay out about \$700 to an orthodontist and was very glad to be able to pay it and that he was able to have the work done for his boy. I do have a feeling that I should be helping that man, and lots of neighbours feel the same. He has a particular misfortune and a particular need and that I, who has not had that same need, it has not struck me -- but I thought I should be helping him pay that through taxation and through a general broad scheme and he would not be made to feel an object of charity and not made to bear a heavy burden which he is ill-equipped to bear.

THE CHAIRMAN: There will be other questions directed to you and if you wish you may have your colleagues answer them.

MRS. AYLEN: In your brief you speak of "geographically handicapped". Some of these are in the far north and also a district closer to the City of Toronto.

Do you feel on your Bill 163 if the physicians'

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that this is basic to our democratic and free way of life,

REV. MARTIN: I have nothing new to add except

I have one illustration that I might leave with you. I live and work in an area not regarded as a needy one. They are average people. But, I have a mean neighbour, a working man who has struggled and built his home and maintains his home. He did pay out about \$700 to an orthodomtist and was very glad to be able to pay it and that he was able to have the work done for his boy. I do have a feeling that I should be nelping that man, and lots of neighbours feel the ame. He has a particular misforture and a particular need and that I will have so that the man and a particular need and that I will have so that the misforture and a particular need and that I will have so that the mistorium and a particular need and that I will have so that the mistorium and a particular need and that I will have the has a particular misforium and a particular need and that I will have the has a particular misforium and a particular need and that I will have the has a particular misforium and a particular need and that I will have I will have the has a particular misforium and a particular need and that I will have I

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fees were paid that this would alleviate this shortage?

REV. HORD: The specific point I brought out of these geographically handicapped areas is that we should have a plan where there is some relocation of doctors and nurses and hospitals.

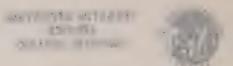
MRS. AYLEN: Who should be responsible for relocating?

REV. HORD: The Department of Health. They should have a government plan in order to serve the remote areas.

MR. CASWELL: You just tell a doctor where he is assigned to?

REV. MARTIN: My ministry started in Saskatchewan nearly 20 years ago. At that time there were certain inducements, I think, offered -- financial inducements so we would have doctors in remote and distant areas. This is long before the government plan. We had a municipal doctor, we 18 had a doctor in our municipality. He was certainly not told to go there or made to stay. But, the financial rewards were considerable. I think, more than other areas, And we did have 21 doctors in those areas because the income was so good. I 22 do not know whether this is a partial answer, that some subsidies 23 could be offered.

THE CHAIRMAN: I gather you have not discussed 25 this far enough within the church, so as a church you are prepared



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VERBATIM REPORTING TORONTO, ONTARIO

to make a specific recommendation of how this is to be achieved. You are recommending this condition should be

REV. HORD: We have studied the United Kingdom scheme and the Saskatchewan scheme.

Mrs. Ridell has spoken on the New Zealand scheme. Miss Chapman might have a further comment here. She is well versed in this field.

MISS CHAPMAN: I am not very clear on this. Doesn't the Ontario Government give bursary to medical students who undertake to practise in rural areas after graduation?

DR. BUTT: I think it was brought out this past year. There are now students at school who have this obligation to go to a specific area. Where they are supposed to go have not been stated in any detail, but that is already clear. Is this what you had in mind?

REV. HORD: Yes. I think someone has to take leadership.

DR. BUTT: This is a bursary for a specific purpose. It does not have anything to do with the Department of Health.

REV. HORD: Mr. Crysdale might have a comment. REV. CRYSDALE: I think we, as a church, would not presume to supply a solution for this problem. We have our



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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

individual notions. It has been made the subject of careful study, as you have suggested.

I think I would like to re-assure the members of the Committee that we would be just as much concerned with the system of medicine as we are for our own profession and that corrected measures to meet the structural changes of our new society need to be carefully worked out in full relationship to medical and other health professions. There is no suggestion of perversion in our request that the matter be studied and secondary attention given and a financial provision be made to offset some of the inequities that have come about as changes to our social structure.

REV. HORD: Mr. Winch mentioned Oak Ridges where a doctor and dentist has not come in because they are lower income people and there would not perhaps be enough returns there. If adequate income was assured, I am certain there are many doctors, younger doctors, who would serve at least a few years in that type of area. It would not be compulsion. Doctors are here to serve human needs the same as the rest of us are. But, they also need an income because of their business.

MRS. AYLEN: On page 13 you state here:

"We have been unable to establish infirmary care in conjunction with our Senior Citizens

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MRG. AYLEN. On page 13 you state here:

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

How did you attempt to establish this care -on a group basis or is each patient allowed to have his own
doctor?

REV. HORD: The situation we find in the United Church is, for many years we have had home mission hospitals out in areas with the increasing complexity and cost of medical services and hospital equipment, X-rays and so on. There is just not enough funds through the missionary monies to pour into these hospitals. So, our General Council has suggested we keep out of this field.

Now, in recent years we have had this great need for elderly citizens' homes. We have built some 22 of them across the country with some 1,200 residents subsidized by government, by giving of grants from the government. The very urgent need in our homes is that we have a wing for nursing care and we have another wing for more serious cases, an infirmary.

MRS. AYLEN: I understood from your remark that you could not get medical care.

REV. HORD: No. We cannot afford it. This is the chief reason.

MRS. AYLEN: Can the patients not pay the doctors for their medical care?

REV. HORD: No, they have to leave the home and go to the hospital.

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MRS. AYLEN: The medical profession won't go to the homes?

REV. HORD: We cannot set up an infirmary.

Once you set up an infirmary you have to have the equipment and the doctor has to have everything that is needed. So, we only have one infirmary in Montreal. This is set up just like a hospital, but it is very expensive.

MRS. AYLEN: On page 23 at the very bottom of the page you say:

"man and his family."

"The new out-patient treatment, he believes,

"will be a very practical help to the working

Where does this occur, this new out-patient

treatment?

REV. HORD: I am sorry that Mr. Di Stasi is not with us. I think this is in conjunction with our hospitals.

MRS. AYLEN: You mean in Toronto?

REV. HORD: Yes. Like Western Hospital and so on. Perhaps Dr. Butt might help us here. I know from visiting the hospitals, we see there the active out-patient clinic.

MRS. AYLEN: I want to clarify that "new out-patient treatment". They have had out-patient clinics operating for a very long time, and I want to know what you mean by new out-patient treatment. It may be that this is a



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REV. HORD: It might be.

THE CHAIRMAN: Dr. Butt?

DR. BUTT: I have enjoyed this very much being a member of the United Church.

REV. HORD: Are you from Newfoundland?

DR. BUTT: No. I am not from Newfoundland.

However, I would like to ask Mrs. Ridell who very specifically mentioned the New Zealand scheme and it is associated with the Australia scheme, is that correct?

·MRS. RIDELL: The two schemes are a little different.

DR. BUTT: Would you be good enough to continue in detail the Australian scheme for us. I think it is a comparable country relative to population and area. Perhaps some of the problems they have already looked after, and this would be of value to us.

MRS. RIDELL: The Australia scheme varies a

In New Zealand it is based on the earning capacity of the person, whereas in Australia there is a definite amount that is not based on so much of the earning capacity.

It is not taken from the income. There is a stated amount that each person pays towards it, also based on income but not to the same extent.

TORONTO CNTARIO

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

DR.BUTT: Could you give us the mechanics?

Do they pay the doctor directly?

MRS. RIDELL: In New Zealand, no they do not pay the doctor directly. They can if they wish. What they do there is, the doctor puts in --- The doctor is allowed so much a visit. The doctor has the privilege that if some people have a little more money he can make a general agreement.

DR. BUTT: In Australia, as I understand it, the patient does not ---

MRS. RIDELL: --- and is reimbursed by the government.

DR. BUTT: Is this also true in New Zealand?

MRS. RIDELL: It can be either. The doctor

can get it from the government. It is a very satisfactory

arrangement, Dr. Butt, because they feel it does away with

a great deal of bookkeeping.

DR. BUTT: It also maintains their independence.

MRS. RIDELL: And keeps their independence.

DR. BUTT: The reason I want to bring this out is to have the views of somebody who has lived with it and think it is comparable in many ways. It is something we probably should consider as opposed to some of the other types.

MRS. RIDELL: New Zealand has not the population that Canada has.

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DR. BUTT: But Australia has.

MRS. RIDELL: Australia has. They have found it very very satisfactory on this whole question of getting the whole thing in.

DR. BUTT: Thank you. There are a number of little things with regard to dispensing of charity. I know these are words from the church and they are certainly things we think about. Do you think that charity as a word is a bad thing? Now this is what seems to be brought out by some of the statements as I heard them.

REV. CRYSDALE: Thank you for this opportunity to clarify our views on charity. Charity is derived from the Greek word charis which is frequently also translated as love. Therefore to both the Hebrew and the Christian tradition charity is a very honourable word.

DR. BUTT: This is the paradox in which I

find myself: having listened to many of these things for

many many years from my uncle and in the church, I just don't

know what is brought out here.

REV. CRYSDALE: Mr. Chairman, the point here is that the practice of charity as a society is a highly commendable thing, but where it becomes a profession and a way of life, as it has here, a very serious question as to substantiation from the Christian or Hebrew attitude.

THE CHAIRMAN: Was your point not this is an

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

argument for it?

REV. CRYSDALE: I would like to clarify our point. We may have overstressed a point that many people on charity are by no means unworthy of that charity. I think we would wish to insist upon this, and clarify this point. The submission is that we should not make charity the only choice which a person has by reason of their economic circumstances and conditions of health.

Therefore, the way you would construe charity today as a Church, the provision in our whole social way of life, of the right to certain minimum standards of life. This was provided for in Christendom in the mediaeval days through the work of monasteries. Today, the Church no longer has access to income from lands and other sources, fixed income and is unable to finance a broad scheme of charity to the deserving poor and this has become a function of government in our modern society and we would not like it to be construed that we are in any way denegrating the Greek term charity.

It is simply that we wish that there should be separated from charity as a broad concept of social justice the idea that they are second-rate citizens who, because they can no longer afford a minimal standard of life and independence are therefore compelled to a way of life which we deeply deplore.

THE CHAIRMAN: Thank you.

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DR. BUTT: I think that has probably cleared it up in my mind. I may say your final paragraph on page 5, I am in complete agreement with. Certainly it is hoped that all these combinations will be looked into and brought together. This is certainly our objective, with all your criticisms, and I take them advisedly, and we have brought and thought of a good deal of other things that come into it. For instance, another question that bothered me, you say on page 11 of your brief:

"Provision should be made for night "calls, supply during doctors! holidays and "emergency situations."

And so on. I wonder if you found, by any chance, hospitals and so on during weekends and holidays more and more are becoming difficult to carry on normally or do you think medicine should carry on seven days a week? We are having problems on that. Doctors are willing to work. I just wondered if you had any suggestions?

REV. HORD: My only reaction is in every decent sized town there should be a hospital and perhaps a couple of doctors so there would always be one doctor around. Of course, in the north, you get one doctor. He has got to go on holidays. This is true. It's very difficult for him to get someone, but we would hope perhaps there could be somebody there.

DR. BUTT: Then you make several statements with



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regard to the dental service and you feel they should be increased, and so on. Well it is not really in the terms of reference of this particular Bill at the moment, but certainly it is within our consideration. Do you feel a supply of these, or do you think if you merely allocated them then you would have all the dental care taken care of?

REV. HORD: Mr. Winch might like to comment from his own community on it. I notice he brought this up.

REV. WINCH: My comment Mr.Chairman, and Dr. Butt, is that this is one of the last things that people sort of on the marginal scale of living pay for or seek and in our community, one part of our community particularly, a tenroom school and I think it would break the heart of any respectable dentist to stand outside that school and watch the children come out, from the point of view of their teeth. It is terrible and these people are first: five miles from the nearest dentist.

DR. BUTT: This is in which area?

of Toronto. 20 miles from Toronto. We have, as I point out in this Appendix G, no medical or dental service on a full-time basis in our community. Strictly a matter of making an appointment, going out of the community. Now it is only a few miles and it is possible many of our people do have cars, but it isn't done. Partly it is not available in terms of an

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educated persuasion. I think a lot of people who live in a marginal level need to be told that this should be done early, while they can still save their children's teeth.

THE CHAIRMAN: Does your memorandum on this speak about population?

REV. WINCH: Between four and five thousand sir.

REV. HORD: Page 34 Dr. Hagey.

REV. WINCH: I would say, Mr. Chairman, if I may be permitted, in a comparable community -- we are on Yonge Street -- in a comparable community along Yonge Street there may be as many as ten doctors serving.

THE CHAIRMAN: Mr. Caswell?

MR. CASWELL: Mr. Chairman, Reverend Hord,

I suppose you are aware of the fact that your brief is substantiating many briefs we have received which are concerned with a very comprehensive care situation and this is certainly making a job of this Committee a more and more difficult one because we also recognize the great need yet we don't know just how to handle it.

I was interested in the fact the church has made a survey of its members to support the General Council's views. Is this a recent survey and was it made in rural churches as well as in cities?

DR. HORD: Reverend Crysdale has just carried

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this out for us. By the way, Mr. Crysdale has studied for many years, taken courses at our own school here, and in New York, has just spent a year at Berkeley California; has now been employed by the Church emphasizing this special approach.

REV. CRYSDALE: I would still not wish the Commission to think of me as an expert in this field, but in reply to the question: The study we are now conducting is a national survey which will include roughly two thousand cases in the sample which will represent fully in proportion the rural population as well as the urban population.

MR. CASWELL: Two thousand churches you mean?

REV. CRYSDALE: Two thousand cases sir in the sample. This is considered to be individual cases and about 250 congregations which are carefully chosen both at random and systematic method to reach the artire constituency of the church.

MR. CASWELL: I don't question what the answer will be Mr. Crysdale. I am just wondering why it was confined. Perhaps this is because of the mechanics available to your organization to take a survey. No doubt whether it is larger or smaller the people would answer in the affirmative. I was just interested to know if it was on a wide scale, and if so why I did not become acquainted with this before.

REV. CRYSDALE: In further reply sir, the sample



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itself, of course, is one might think of as relatively small but it is so chosen in accordance with approved methods of social research that it will be fully representative, in spite of the relatively small size. Two thousand as against perhaps several million in the total constituency but in order to carefully analyse the attitudes, beliefs, practices of the people by modern methods it is better to have a small sample, that is not too small but small ehough you can manage the data. I think that the method itself is -- I can defend the method quite fully and while the returns on this particular point are not complete, our sample has not been fully completed, there are sufficient returns to indicate that this is likely to be the feeling of our United Church constituency of Ontario.

THE CHAIRMAN: Mr. Caswell would you mind me interjecting a request here? If this survey is being made through the form of a questionnaire -- is that correct?

REV. CRYSDALE: Yes.

THE CHAIRMAN: Would you mind submitting for this Enquiry a sample of your questionnaire?

REV. CRYSDALE: I have a copy here sir.

THE CHAIRMAN: If you just leave it with the Secretary, that will be fine. When it is completed, then if you would give us the final results of it ---

REV. CRYSDALE: Yes. May I just observe sir this

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MIN. CHISDALE: Yes. May I just observe six this



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question is only one among many many aspects of social, community and religious life.

MR. CASWELL: Mr. Hord the Church is very much opposed to a means test as being a manner in which it lessens the dignity of a person and this is also in line with almost every brief we had. Every brief is opposed to a means test.

This is of great concern to this Commission.

Mrs. Ridell suggests that the plan in New Zealand is a very acceptable one and that the premiums are paid largely on the basis of income. What is the difference between an income test and a means test?

MRS. RIDELL: Mr. Chairman, everybody is subject to the same thing. I mean it is based on, for instance, one shilling or one and six or two shillings in the pound so there is really no means test in connection with that. Everybody pays, your gardener, your maid, your laundress, as well as your top executive and it is simply a question that they pay according to what their income is.

MR. CASWELL: I understand that Mrs. Ridell.

There must be some manner of proving what their income is.

They go by their income tax statement or some other form.

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these stamps and so in that way they are able to tell what the income is. For some employed people I should think it would have to be -- there would be other safeguards that they were making a proper statement.

MR. CASWELL: We are interested because I do not see too much difference between a means test and an income test and this is what you are suggesting.

MRS. RIDELL: Except that in the means test you are separating a section of your population. Whereas, in the dher test, just like your income tax now, you fill it out according to your income. It's a matter of you don't have to go before a Commission. You don't have to be subjected to a lot of questions which you would in the means test. You simply fill it out as a matter of course as you would your income tax.

MR. CASWELL: You therefore would support a graduated contribution towards medical service based on income?

REV. HORD: I beg your pardon?

MR. CASWELL: The Church would support a graduated contribution towards medical service based on income?

REV. HORD: I think that this is our idea of more by contributory; that we do like everyone to feel they are giving according to their ability to pay.

MR. CASWELL: This is a means test, no matter

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what you want to call it. It means you are going to pay according to your ability to pay. There must be some way in which you prove your ability to pay.

MRS. RIDELL: You don't have a means test, a so-called means test. You can fill it out like you fill out your income tax.

MR. CASWELL: It's very much the same.

REV. HORD: May we for enlightment, does a person in order to fill out this means test, do they become sort of an object of charity?

MR. CASWELL: We would hope not. This is part of the problem we are having. We would hope there would be no thought of charity associated with it at all but you are suggesting that they do according to income, and personally, not speaking for the Commission, I think this is a good suggestion but still it seems to me you must prove your income is \$2,000, \$5,000, \$10,000 and to prove it there must be something to substantiate it.

REV. HORD: Perhaps Mr. Crysdale would like to comment. I think it is our different reaction to means test. From our viewpoint this is almost volatile. This is the older idea of charity.

DR. BUTT: I'm sorry to interrupt. This was the reason I brought up, having listened for many years -- you have brought up a rather volatile word when you use charity.

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Now Mr. Crysdale has, in the process of semantics certainly explained it to my satisfaction, certainly to my interpretation. Now if I may be so bold at this point to say you are now taking words and producing, shall I say, a reaction to them which I don't think is quite fair to the people who are trying to interpret correctly such statements as Mrs. Ridell has said with regard to New Zealand.

In other words, I think that the word charity, you give it another connotation to that which is ordinarily used by the Church.

REV. HORD: Now what about a means test?

DR. BUTT: Taking the word means test, you have used this in a volatile way, I think. This is not a debate, this is merely for our clarification. Mrs. Ridell has used it according to means test, which I think it quite acceptable among many people down under, as they say, and this has not produced a lack of independence. I think this is our problem when we listen to this sort of brief, and we are quite sympathetic.

REV. HORD: Perhaps Mr. Crysdale would like to reply to that.

THE CHAIRMAN: Ladies and gentlemen, if I thought this would only take you a minute or two, I would permit you to do so, but we did decide we would have a ten-minute recess at a quarter after eleven. We are three minutes past

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--- A short recess.

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THE CHAIRMAN: Mr. Caswell?

MR. CASWELL: I would just like to ask one or two other questions. I take it that the Church is in favour of an all-inclusive or comprehensive medical care plan which would be operated by the government and not by private carriers? This is my thinking from the brief that you have presented.

REV. HORD: We do not have anything against private carriers. We wouldn't be opposed to them. But we feel that this is going to be a limited scheme, perhaps more like the Alberta situation, where 20 to 30% of the people might belong.

MR. NAYLOR: No. That is not right. It is quite a bit higher than that, actually.

MR. CASWELL: The other thing I would like to get the church's feeling on is this. It has been suggested to us, by others, that the present welfare plan, which is administered by the Ontario Medical Association in co-operation with the government, is reasonably satisfactory and successful and that, therefore, the welfare cases should continue to be

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operated in this manner, rather than go into the general insurance scheme. Would the church feel that this would be good or would they feel that this is segregating a group of people who are accepting charity, rather than being a member of the overall insurance scheme?

REV. HORD: We haven't discussed this in detail. We recognize that there will always be a group of needy people who will have to be cared for. But our concern is that we do not increase that number.

MR. CASWELL: Do you feel that if these people, instead of being welfare recipients, treated by the Medical Association, paid for by the government, shall we say, they can't help but be, in some manner shape or form, set aside in a class by themselves -- that this is good or bad, or that they should simply have their insurance card like everyone else and, therefore, when they went to the doctor, even though the doctor might know they are being paid for by the government one hundred per cent, that they wouldn't feel they are in a class by themselves?

REV. HORD: Perhaps Mr. Crysdale would comment on that.

REW. CRYSDALE: I think, Mr. Chairman, that the intent of our submission would support such a suggestion, that so far as possible the welfare -- that the separation of welfare recipients would be reduced -- separation from the



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I think, that we would favour the inclusion of welfare people
in the overall plan.

MR. CASWELL: So they would not be set aside by themselves?

REV. CRYSDALE: With regard to the question concerning means test, is it permissible to deal with that, Mr. Chairman?

THE CHAIRMAN: Yes.

MR. CRYSDALE: Very briefly, I think the problem arises, if I may be permitted to say so, not from originally that fogginess in our submission, but with a great uncertainty written into the Bill itself as to the definition of those who are to be in receipt of the additional care under the proposal. And this does stir, in the minds of many people, serious questions about the proposal: How would the Bill, the provisions of the Bill 163, determine those who are to receive the proposed care?

THE CHAIRMAN: Presumably you refer to the sentence, under Schedule C, that says:

" . . . if they are in needy circumstances."

REV. CRYSDALE: Yes, sir, precisely. And may

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proposal to extend "means tests" -- in quotes.

I think this could be traced back -- if I may hazard an opinion here -- to the days of the depression, when large numbers of people no longer found it possible to be independent and found it necessary, to support a family, to apply for welfare and they were subjected, by a hard-pressed government under very difficult conditions, to a means test. This seemed to be the best expedient available at that time, under general conditions of unemployment and depression.

But it is felt that to extend the "means test", in quotations, by whatever method the government may employ, would suggest a return to hard times. I think this ispart of a general reaction against the use of the term, by any definition.

I do recall, myself, the hardship that was brought upon some families who were tottering at the edge of independence, and who were obliged to dispose of their few remaining assets before they could become eligibile for welfare, under a means test.

THE CHAIRMAN: What you have suggested is a universal plan that would be paid for by taxes and, therefore, all health services would be available, therefore, to all people and anyone going to a doctor would then not have to expose his financial situation in order to obtain physician's

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services or any other health service?

REV. CRYSDALE: There is that one qualification, that we would not make it a free service but a contributory service.

THE CHAIRMAN: Then as soon as you put it on a contributory basis, is it not right then that you have to define who contributes?

REV. CRYSDALE: There is a very clear distinction between a means test, with the connotations that I have suggested in my previous comment, and a distinction by level of income, and if such a test on the level of income were applied, I am sure that we would have no objection.

REV. HORD: I think you are looking at this from two different ways. On your income you are trying to get out of paying, but with a means test you have to get this in order to get something. You are looking at it from two different viewpoints.

DR. BUTT: I am trying to say something, for clarification, Mr. Chairman. You take the words "means test", the same as you take "charity" and you say it has certain evil connotations, or whatever emotional things the church wishes to put on it; but at the same time, you say that those who have a certain income should pay it and there is nothing wrong with that. So, having income is good and not having it is bad. You say that you have a contributory scheme. You

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say everybody should contribute. Now, we feel there are certain people who can't even contribute anything. How do you help them and how do you identify them?

Is this being a means test, in the evil sense of the word? I mean, you have admitted, or suggested, that you wish a contributory scheme. We are merely trying to clarify exactly what you mean and how you wish it to be done and not feel there is anything emotional about it.

REV. CRYSDALE: There are others far betterqualified than I to attempt a precise definition. This is a
key problem that I gather is involved in the proposal of Bill
163; therefore I would hazard an opinion. I would suggest
that those who are at present on welfare, or who are in
receipt of Mother's or Widow's pensions and like provision
by government for their basic needs, would certainly not need
to be subjected to a further means test. I would suggest
also that those who are what we call marginal families, the
great numbers in our population on whose behalf we are really
making this submission today, should not be reduced to dependency by submission to a means test.

Those are the two extremes.

I fail to see that there should be a basic confusion. If you are going to have a contributory plan, the great majority of people who are in receipt of regular income, by whatever means, have already declared that to the income

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I fail to see that there showed be a basic



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tax and it is available to the government through the T-4 forms.

I see no great difficulty. I cannot understand the problem.

DR. BUTT: I think we are in actual agreement.

In other words, you have said what we call Schedule C, you see no reason for changing this -- they are in receipt of the welfare?

REV. CRYSDALE: Yes.

DR. BUTT: We seem to be in agreement on this point.

REV. CRYSDALE: Yes.

DR. BUTT: So we are not in disagreement now.

Now we say there should also be harmony on the social marginal group because we feel -- or I should say just personally -- at this point the Bill has said that these people shall be helped with no further identification than their income tax, which they have already done?

REV. CRYSDALE: Yes.

DR.BUTT: So, now, those two points are

resolved?

REV. CRYSDALE: Yes.

REV. HORD: Would there be a comparison here, like a universal pension, that everybody likes to be in the same setup?

DR. BUTT: No. I do not think there could be because your very able confrere has pointed out the details to

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my satisfaction and we are in perfect agreement with what is stated. When you bring up another point, I think you are changing the connotation of your words. This is what has left me with a certain amount of difficulty. Thank you.

MR. CASWELL: I just want to ask one more question for information. In your submission you mentioned the difficulty and need for many people today to have available to them shock treatments, and so on. Have you found it difficult for people to get this type of treatment? It is not my understanding that such is the case.

REV. HORD: This gets into a very high cost area of psychiatry.

Now, it is almost impossible for the average person to pay for private psychiatric services. So we get here into the necessity of, say, at the Ontario Hospital having a clinic, a public clinic, whereby people will get certain basic, necessary services. If they are depressed, they should have service, the same as the well-to-do person who can pay for a private psychiatrist.

MR. CASWELL: I wasn't thinking of psychiatry.

I was thinking of the cases where their family doctor or
a physician suggested or felt that their case could be improved
by shock treatment, for example and, to the best of my
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doctor that administers it, though, has to be referred. This is very costly.

MR. CASWELL: No. He is able to refer them to an Ontario hospital where this can be done at no cost to them. That was all.

DR. GALLOWAY: Would you explain that a little further about the high cost of the public ward shock therapy. This is a untrue statement, as far as I am aware.

REV. HORD: This is an idea, that we would foster this type of

DR. GALLOWAY: You haven't explained.

REV. HORD: ... an extension of this service.

DR. GALLOWAY: But this is available at no cost to anybody.

REV. HORD: This is good.

DR. GALLOWAY: What makes it high cost, then?

REV. HORD: It is the psychiatric care that

is costly -- the specialist's care.

DR. GALLOWAY: This also is available at no cost to the people who attend the clinic.

REV. HORD: This is excellent. We would commend this service very highly.

REV. CRYSDALE: Mr. Chairman, I think there is, here, a suggestion implied by this comment that present clinical services are adequate. May I re-direct this question to



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a member of the Commission. Is it the opinion of the Commission that clinical services are adequate to meet the needs of large masses of people?

THE CHAIRMAN: I do not think anyone should speak for the Enquiry, but one of the doctors might wish to express their personal views on this.

DR. GALLOWAY: If you want me to answer that,

I would say that in a very large area of the population,

adequate services are available to every person in Ontario,

provided they are geographically situated to obtain it. As

far as I know, there is no person who suffers need of medical

care if he wishes to avail himself of it.

I will speak further on that when I have an opportunity of asking some further questions in this regard.

But if you ask me the question, I have answered it.

REV. HORD: We are very glad to hear this, to be informed, so that we can tell our people this. We certainly know a lot of our people that do not know this.

I am sorry, but we do not have your name, sir.

DR. GALLOWAY: I am Doctor Galloway.

THE CHAIRMAN: Mr. Naylor?

MR. NAYLOR: I think that the points I had in mind have largely been covered by Mr. Caswell. But I would like to refer to the survey again for a moment. Mr. Crysdale, by the way, I am a member of the United Church, too, but I also



a member of the Commission. Is it the opinion of the Commission that that clinical services are adequate to meet the needs of large masses of people?

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work for an insurance company.

REV. CRYSDALE: My father was an insurance man all his life.

MR. NAYLOR: This was the first I have heard of this survey among the members of our church and, therefore, it was a surprise to me. I did not know that it was going on at all and I do not believe that it has touched the city where I live and, so far as I know, I haven't heard of this questionnaire coming there. But you have explained that it is being done by a private scientific sampling firm and I understand that that will get very reliable results?

REV. CRYSDALE: Yes.

MR. NAYLOR: I think you said that it was proposed to have two thousand questionnaires in your sample and you indicate that this is not complete, as yet?

REV. CRYSDALE: No. The terms are not.

MR. NAYLOR: I was interested in knowing what part of the sampling has given the indication that you have given to us now?

REV. CRYSDALE: Yes. The returns from Ontario so far have totalled 210 cases, which is roughly one-half to one-third of the number that we will require for our entire survey.

MR. NAYLOR: That is where you obtained the



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REV. CRYSDALE: Yes. Because of the systematic and random nature of the sampling, this is considered to be a fairly reliable, but not a definite, proportion.

It may be of interest to you, although I do not have the complete figures here before me, that returns from Toronto indicated a much higher proportion, in the Toronto area, of those who would favour a government-operated tax-supported plan.

THE CHAIRMAN: You said that there was only one question on the questionnaire that related to this?

REV. CRYSDALE: Yes.

THE CHAIRMAN: For the benefit of the members of the Enquiry, would you mind reading the way that that question is stated?

REV. CRYSDALE: Yes.

REV. HORD: This is to get a cross-section of what our people think and their attitudes and reactions, not only on religious, but social issues.

REV. CRYSDALE: The question is No. 59:

"Do you favour a government-operated, tax
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I do not suggest, sir, that that is the entire basis of our submission. The basis of our submission is

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contained in the brief and this is a substantiation of the feeling.

THE CHAIRMAN: Yes. The importance of this is that this could very easily be picked up by the press and stated in a way that this would indicate that 67% of the people of the United Church are in favour of a universal plan here, and the United Church is recognized as being one of the largest, if not the largest church in --- I guess it is not the largest. The Roman Catholic would be -- in the country and, therefore, it would be deducted that this is popular with a very large percentage of the people of Canada, and there would be some question in my mind as to whether or not the way that that question is stated, for instance, that it might be a loaded question.

REV. CRYSDALE: I do not deny the possibility of that, sir.

THE CHAIRMAN: But, of course, that could be argued back and forth.

REV. CRYSDALE: Yes.

THE CHAIRMAN: I would like to point out to the press and this should be made very clear, that this is not representative at the present that 67% of the people in Canada wish . . .

MR. NAYLOR: And it is only about a third of what you consider to be sufficient to get you a proper sampling?

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REV. CRYSDALE: Yes. This is quite true.

REV. HORD: This would mean government subsidization to have the low cost for each family.

REV. CRYSDALE: May I add further, sir, that to ascertain the adequate, the feeling of the United Church, there would be far more than one question on this particular point. I quite agree. And the intention of the survey was not to inquire into this matter alone, but the question of attitudes on social questions is a highly complex matter and there are, in the questionnaire, many other items which would indicate an overall social policy.

REV. HORD: We do not wish to pose as prophets.

I would suggest that if there was a plebispite that this reaction would be fairly accurate, but this is only in the realm of guess.

THE CHAIRMAN: Mr. Simon?

MR. SIMON: No; other than to say that I am not a member of the United Church, but you have got me converted.

Oh, well, that's democracy, I suppose.

DR. GALLOWAY: I have one or two questions.

I'm wondering, in relationship to the United Church, exactly what part you represent?

In other words, the corporate structure of the United Church, as I understand it, has a General Council?



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REV. HORD: Yes.

DR. GALLOWAY: And who forms the General Council?

REV. HORD: The General Council is made up of delegates, on a proportional basis across the country, and these delegates are appointed by each Conference, and in all the courts of our Church there are an equal number of laymen and ministers, one for one.

So it doesn't just represent a clerical voice.

It represents the lay voice of the Church too, and of course
we have the three statements by three different General Councils
on this particular matter.

This is one thing that our Church has spoken of quite strongly, among others.

DR. GALLOWAY: And where does the Evangelical Society fit into this organization?

REV. HORD: The Board of Evangelism and Social Service is the arm of the Church, the Board of the Church that is to apply the Gospel. It is evangelism and social service. It's not only to win converts, but it's to apply the eternal Gospel to practical social situations, as we believe this is.

DR. GALLOWAY: Earlier in your talk you indicated that you may have misinterpreted the meaning of Bill 163 insofar as the medical health insurance for the indigents and the needy. From the way you continued to speak, I'm rather under the impression that our interpretation, or at



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least my own, may be somewhat different than yours.

I wonder if you would clarify for us just exactly what your interpretation is of what this Bill will do for the needy and the indigent?

REV. HORD: My general reaction is that it won't extend the present coverage too much. It will somewhat, but not too much, and the restrictions in it will likely keep out many families.

THE CHAIRMAN: To what restrictions do you refer?
REV. HORD: Well, again, for one thing the

cost, \$192 a family.

THE CHAIRMAN: According to the Bill, the indigent would not have to pay that cost.

REV. HORD: Yes.

THE CHAIRMAN: This would be subsidized by the government.

REV. HORD: Yes, but I am thinking of the average family. I'm thinking of our own family, of our own income. \$192 a year would seem pretty high.

MR. NAYLOR: This is not an average figure, nor a figure at all yet. It's a theoretical figure, put forward as a maximum, not as an average.

THE CHAIRMAN: And of course the Bill does state the possibility of subsidy to people who aren't indigents under this definition.

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REV. CRYSDALE: It's our hope, Mr. Chairman, that the general tenor of our submission, that should what we are asking for not be available, or not be granted, that perhaps our submission may have caused you to add to your concern that the supplementary inclusion of marginal people may receive better consideration.

REV. HORD: It's only been pointed out that we believe that a universal coverage is cheaper coverage.

Isn't this an insurance argument, Mr. Naylor?
The more universal it is, the cheaper it is?

MR. NAYLOR: Well, I wouldn't agree that a universal plan is cheaper.

REV. HORD: This is a policy we share with one another. In insurance this is how we bear one another's burdens, so we would like to see universal coverage.

DR. GALLOWAY: In your brief you submit that the well-to-do should look after the poor, and I'm wondering wherein in this Bill you find that it will not do that?

Where the money is applied, the subsidies in full or in part, and the poor of all grades are being supported by tax funds in what area then does this Bill fall down, in your opinion?



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REV. HORD: It won't be universal, will it?

DR. GALLOWAY: It will be universal to anybody

that wants it.

REV. HORD: Yes, well, our argument is that a lot of people won't come in.

DR. GALLOWAY: There's one of the things that you asked for, was to maintain the independence of the people, and I couldn't agree with you more.

What greater area of independence is there than the right of choice, that they will or they won't accept the subsidy?

I can't see that they will lose their independence by this Bill. I can't see it.

REV. HORD: There are always certain penalties that you sort of -- for a pension, or something, you have to turn over your house, or the rights to your house.

DR. GALLOWAY: This has nothing to do with the means test. This is the independence that you said we lose through this Bill.

THE CHAIRMAN: You are recommending a compulsory plan, in which everybody has to participate?

REV. HORD: Yes.

THE CHAIRMAN: So that you are taking away then, in your recommendation, the freedom of choice as to whether or not a person participates?



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We all work together on it.

REV. CRYSDALE: I think the same principle might apply to the Workmen's Compensation. Here I don't think there's an option given in the contributions to the Workmen's Compensation.

MR. CASWELL: This is entirely different. This is an obligation on a particular group, an employer. The employer is obligated to protect his employee by workmen's compensation, but this doesn't say for a minute that an employee has to go on workmen's compensation. This doesn't mean that a man employed, working there, getting hurt, he doesn't even have to go to the doctor if he doesn't want to. This is there for his protection.

REV. CRYSDALE: I realize that it isn't a strictly parallel case, but the point is this, that when large numbers of people are deprived of some basic necessities of life, under modern expectations of life, then an action of law and coercion is required to correct the situation.

Our concern as a Church is to preserve independence, but we would say that the independence of thousands of families in this city has already been taken from them, not through the desire of employers or insurance companies, or anybody, but because simply of the change of the structure of our society, by which formerly available resources of social



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REV. CRYSDALE: I think the same principle might apply to the Workmen's Compensation. Here I don't think there's an option given in the confributions to the Workmen's Compensation.

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REV. CRYEDALE: I realize that it isn't a strictly parallel case, but the point is this, that when large numbers of people are deprived of some basic necessities of life, under modern expectations of life, then an action of law and coercion is required to corvect the situation.

Our concern as a Church is to preserve independence, but we would say that the independence of thousands of families in this city has already been taken from them, not through the desire of employers or insurance companies, or anybody, but because simply of the change of the structure of our society, by which formerly available resources of social



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and private benefits in a rural community are no longer available.

This is the kind of coercion which comes upon our society under great stress of change. We can't do much about that in our present stage of social science and political science, but we can employ the resources of the law to provide essential services for large numbers of people who are caught in this situation.

This is the intent of the submission.

MR. SIMON: Assuming that this was a voluntary plan, if the government would pay towards it 75, 80 or 90% out of general taxation, surely it will induce everybody practically to pay the balance, and participate, because everybody needs health care.

Wouldn't you agree with that?

REV. HORD: They need a little encouragement to belong to this scheme, I should think.

DR. GALLOWAY: At some place in your brief you indicated that poor housing, inadequate food, had things to do with the poor health of the community.

Now, in many municipalities, particularly this one, low income housing is available. Do you have any difficulty in your people accepting this type of accommodation? This is subsidized rentals for low income groups.

Is there any difficulty in having the people

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apply for this? I thought there was a long waiting list.

REV. HORD: I think the great need here is for more such subsidized housing. Our Church has come out strongly through the years for nationally subsidized housing for low income families.

DR. GALLOWAY: Does this not follow along them in the same tenor as Bill 163, in helping them to obtain health care insurance through subsidy?

REV. CRYSDALE: I think the question, Mr. Chairman, overlooks the basic direction of our brief.

the final answer in the problem of housing the population is subsidized housing. We would hope that the general level of income might be maintained, by democratic and by economic means, by government employment and private employment agencies, work-making agencies, business, but we do feel, returning to my former point, that there are many families caught through deprivation, through no fault of their own, by which they are incapable of providing adequate housing.

I'm glad to see that there is to be an expansion of this provision, and we also maintain that there should be an expansion of health services, not only for strictly marginal people, but through health education, and other measures, so that the whole population may enjoy the privilege, and the right, of improved health.

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DR. GALLOWAY: I would like to ask one or two more small questions. These are all minor.

REV. HORD: Miss Chapman might like to make a comment along those general lines.

MISS CHAPMAN: Supposing if we agreed that a child has as much right to health care as it has to public school education, and if our public school education weren't compulsory, might there not be some parents who would not see the point of paying for it, and the children would not get it. If the taxes paid for it anyway, isn't it going to mean that children are going to get care, where otherwise they might not?

DR. GALLOWAY: Are you asking me that as a question?

MISS CHAPMAN: Well, it's just ---

DR. GALLOWAY: I took it as a comment, and I think it's very good for the record to be there.

One of the points that you brought up was the geographically handicapped people, and I can certainly see that in the area of Hornepayne which you have indicated, there is a problem for these people who live there.

I also listened with some interest to the fact that the geographically handicapped in Oak Ridges have a very real problem, and I understand they are about five miles from a doctor. My understanding is that there are some



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ten doctors.

What do you think is the situation that should be established in this province to eliminate this geographically handicapped?

REV. HORD: Mr. Winch, of course, pointed out that his community is a little more economically depressed than the average, but here again, if these families belonged to a universal plan, if they were covered, they would go to the nearest clinic.

He mentioned the terrible dental situation, but they are discouraged now because they just can't afford it, you see.

Now, they need encouragement to go to the nearest doctor, and our other point is there should be a clinic within reasonable distance. I happen to be ---

DR. GALLOWAY: What is reasonable, sir?

REV. HORD: I think that this could be worked out on a geographic area and population area. I would also go -- we have mentioned in here to have a plane, that would go out with a nurse and bring these people in, as part of the government plan, you see, but I do think that there would have to be some government leadership in saying that this area doesn't have add that hospital, medical, nursing and pharmaceutical care. We will put a clinic in, and encourage the doctors and nurses, not force them -- our



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doctors will respond to opportunities.

I say here that one thing the government could do is to encourage more doctors for training and so on.

This is one great need, so that there will be adequate supply of doctors and nurses, but I think there needs to be some relocation, some plan here.

I happen to have been brought up, or spent my ministry for 15 years, in the Swift Current medical health plan of southwestern Saskatchewan, where they have had it since 1948, I believe, and formerly where there wasn't a hospital in a town a new hospital was built. Doctors were supported, were encouraged to come in, given adequate income. There was a great change in that Swift Current area, and that was long before the Medicare crisis in Saskatchewan recently.

DR. GALLOWAY: We're quite aware of that being a tremendous medical and social experiment ---

REV. HORD: Yes.

DR. GALLOWAY: And it was a very worthwhile

one. I really don't know the answer to this business of five

miles. I would think that on the average, with the patients

that I see in a day, that the minimum distance of travel

would be closer to 15 miles. I see people from Oak Ridges,

and as far as I know they have neither transportation nor

economic problems, and I was wondering if you were going to speak

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of Oak Ridges as a depressed area?

Are they depressed medically? Are they so without medical insurance and social welfare that these people are truly handicapped? I can't believe it.

They've got medical welfare, and they've got health insurance, and this must cover a very large proportion of our people, particularly if you answer in the same breath -- I noted in, I think that brief, but it may be in one of the others, one of the problems here, and one of the reasons for making compulsory state-supported health care is to support the people who have mortgages on their homes, loans on their automobiles and their furniture, and I wonder how you can justify a state-supported plan supporting these mortgages on cars and furniture?

REV. HORD: Unfortunately it is a fact of life.

Now, I bought a new home. It is double mortgaged for the

whole amount. That is the only way I could get a home. I

wish I knew the answer, but this is a fact of our life,

our people are highly mortgaged. They are paying heavy

bills, not a television set in our case, a 'fridge and so

on, but for a house. We have a double mortgage for the

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I think in this regard, doctor, I notice Mr.

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way you do. I think, gentlemen and ladies, this is where we have to get our heads together and exchange our views. We are trying to bring a little breadth and dimension here.

DR. GALLOWAY: I don't really have any other questions.

THE CHAIRMAN: Have any of the members of the Enquiry further questions?

MR. MAJOR: I have a couple of questions if you will bear with me. Mr. Hord, on page 7 of your brief, the last paragraph, sentence one you are talking about frequent visits to houses. Can you give me any idea of the number of men, and maybe women who are in the Province of Ontario doing work of this kind?

REV. HORD: Is this the last sentence before two?

MR. MAJOR: The last sentence before section

REV. HORD: And your specific question is?

MR. MAJOR: Have you any idea of the number of members of the ministry, qualified members of the ministry who are actually doing this work throughout the Province of Ontario?

REV. HORD: In chaplaincy work, in hospitals .

MR. MAJOR: No, the people that are going out visiting homes.



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REV. HORD: Oh, I think every minister does this.

MR. MAJOR: How many ministers are there in

all faiths, have you any idea?

REV. HORD: I am not certain, no.

MR. MAJOR: You couldn't make a guess?

REV. HORD: This would represent our demonination,

the paragraph below there where we have 2,285 preaching places. The pastoral charges that represent our ministers, 1,235 pastoral charges with a number in cities like Toronto with two ministers, and perhaps other social workers or deaconesses who might visit. You would have to pro-rate for the location of pastorates and so on. I would say that the custom of most of our ministers is to visit the homes of their people as soon after they become a charge as possible. Many of us don't get around regularly thereafter because of the mobility, we are always visiting new people. In my pastorate, looking back at it I can tell every house number where so and so lived practically right across my membership because I have been in every house.

MR. MAJOR: I gathered there would be in your staff, the United Church staff a professional sociologist; is that correct?

REV. HORD: Mr. Crysdale is trained in this field and is working on his Ph. D. at this time.

MR. MAJOR: Have you got a professional economist

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REV. HORD: In our former brief the Chairman was an economist.

MR. MAJOR: This brief to the Royal Commission?

REV. HORD: This is just abbreviated. It is
the same material as this abbreviated and Mr. Grant, Dr.

Grant said he has done an excellent job. He is an economist with a leading company in the City of Toronto.

MR. MAJOR: On page 15, the third paragraph:

"The United Church believes that such
"accredited chaplains should be given their
"rightful status and adequate salaries not
"unlike those of medical staff members".

make a statement I want you to criticize. I gather from this that in the medical team you feel that a pastor should be associated with this medical team for the rehabilitation of the patient and this pastor should be paid a certain sum of money related or equitable with the amount of money that is being paid to other members of that team.

Could you develop this for us, just how much money, what kind of payment should be made? Maybe to help you there might be a surgeon on the staff and for argument's sake his salary is X thousand dollars, or maybe an internist with this particular unit. We put a pastor into this unit.



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Have you any idea in your mind or the minds of your Church as to what sort of remuneration should be paid to the pastor as a member of this team?

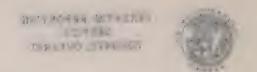
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MR. MAJOR: I have assumed that.

REV. HORD: This would only be a limited number because we only have a few ministers taking this accredited course, but we are holding clinics in Hamilton, Toronto,

Queen's and in other centres whereby our clergymen are becoming more qualified in this field.

My own idea would be that a chaplain accredited and passed by the Canadian Council of Churches -- we wouldn't expect the government to tie in with each denomination, we feel this should be done with the Canadian Council of Churches say at the Ontario Hospital for Mental Health at New Toronto, Queen Street and so on where the chaplains, fully accredited, could meet the needs of their people. I would hope that they would be on the going salary of their fellow clergy in the Church, and I would hope they would be paid by the Church rather than on doctors' scale.



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If they were accredited, I would hope that they would be taken into the full confidence of the doctor and psychiatrist and the healing team, that they would be consulted and brought into consultation.

MR. MAJOR: Mr. Hord, my point is the salary you spoke of for these people, payment, remuneration -- you wouldn't be prepared at this time to ask the government to pay his payments through this Bill. Their remuneration would be paid as it is normally now on the same classification and through the church with which they worked.

REV. HORD: At the present time it is my understanding, for example, that our chaplain at the Ontario Hospital in New Toronto, who I happen to know, is paid by the government through the hospital, so I would think if that is the present situation that this should be continued.

MR. MAJOR: In other words is the chaplain paid as it were through the Ontario Hospital Services

Commission?

REV. HORD: Yes, as I understand.

MR. MAJOR: You would therefore recommend that these chaplains also be paid the amount of money through Bill 163 as a medical unit, part of a medical unit?

REV. HORD: No. The situation in general hospitals is different. Here the Church pays our chaplains to the general hospitals. I think our reaction would be we would



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be glad to continue this arrangement provided these men were accredited and they would be accepted as part of the team.

MR. MAJOR: I feel better. I was wondering where my donation to the Church was going to go. Now, page 16, the last paragraph the first sentence of it, separate from the second section, you are talking here about health education. This is a very broad field. What I would like to clarify for the benefit of the Committee is how far your health education should go, because it is my personal opinion there is a great deal of health education done by the medical profession today, and I am not too sure you agree with that opinion because you sort of compare the old-fashioned doctor with the new class of doctor. I have listed here several items as to how far this health education should go. I would like you to help me determine the limits the government would go. I wrote this down.

There is health education with respect to smoking, alcohol, drugs, venereal disease, water sanitation, proper heating, air conditioning, squirrels, pidgeons, pasteurized milk and so on. You realize squirrels are carriers of the plague. You can't kill them. What do we do with them? How far does the government go under Bill 163 if they decided health education would become part of the Bill?

REV. HORD: I appeal to Miss Chapman on this.

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would be done by public health personnel that would be in that area and they would know whether their problem was squirrels or water or whatever and emphasize the thing that seemed most important at the time insofar as their facilities allowed.

MR. MAJOR: Is that not being done now?

MISS CHAPMAN: Yes, but I think it could be

done a great deal more.

MR. MAJOR: The government could do a better job if it is included in Bill 163 than it is under government regulations now?

MISS CHARMAN: I think probably through existing public personnel and the facilities they could do a great deal more once that became a part of their program because all they would need to do is enlist a lot of public-spirited people in the area to help them in one way or the other.

MR. MAJOR: Would you be happy if the govern ment upgraded its present program and not include it under Bill 163?

MISS CHAPMAN: Yes.

REV. HORD: I hope you appreciate we were trying to think through the general subject in this original brief.



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WISS CHAPMAN: I would hope health education would be done by public health personnel that would be in that area and they would know whether their problem was equirrels or weter or whatever and emphasize the thing that seemed most important at the time insofar as their facilities

MR. MAJOR: Is that not being done now?
MISS CHAPMAN: Yes, but I think it could be

done a great deal more.

MR. MAJOR: The government could do a better job if it is included in Bill 163 than it is under government regulations now?

MTSS CHARMAN: I think probably through existing public personnel and the facilities they could do a great deal more once that became a part of their program because all they would need to do is enlist a lot of publicapirited people in the area to help them in one way or the

MR. MAJOR: Would you be happy if the government upgraded its present program and not include it under

and the second second

REV. HORD: I hope you appreciate we were trying to think through the general subject in this original



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MR. MAJOR: I appreciate that. You have done an excellent job on your brief. It is a matter to clarify, to see what the association might accept. In the second part you are talking about preventive activity of some of the departments and some of the organizations such as the Red Cross and the Health League of Canada and so on.

Let us consider all these organizations in toto for a second and if we did develop in this Province a very comprehensive medical care approach, and I am using medical in its broadest term, would you visualize a few years hence that all of these organizations would disappear, the organizations you are talking about here, the Red Cross, the Health League, the Red Door and the Blue Door; would these things disappear?

These are now looked upon as some kind of economic necessity in our capitalistic competitive setup.

If this were on a compulsory basis would these disappear as there would no longer be the economic necessity?

REV. HORD: I would think there would always, sir, be a International Red Cross.

MR. MAJOR: I am thinking of the Province of Ontario.

REV. HORD: And St. John's Ambulance at the football games and so on, and that emergency type of thing.

However I would think that some of these might disappear and



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could be done away with. How many arthritic ---

MR. MAJOR: And the money that is now being expended one way or another within these organizations could now come into the comprehensive program.

REV. HORD: They could and there will likely be emergent needs.

MR. MAJOR: Consolidate?

REV. HORD: Yes.

MR. MAJOR: I was interested and I can't help but bring this up:

"It is reported by the Alcoholic and "Drug Foundation of Ontario that there are "alcoholics in Ontario".

REV. HORD: It is 94,000 -- it is page 18 under care of alcoholics, second line. There are now 94,000 to 100,000 alcoholics in Ontario, 94,000 to 100,000 altogether.

MR. MAJOR: Now, sir, on page 20, the appendix, railroad towns. Was this used in your submission to the Royal Commission?

REV. HORD: Yes, under a different name,

MR. MAJOR: Did your economist make any remarks as to whether or not it would be better to close the town up and move them somewhere else than to put in all the comprehensive health care? Was there any attempt by your economist to determine the cost of that against

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the cost of keeping this town alive.

REV. HORD: I realize there are many railroad towns who don't have train services these days, a main line, they just don't stop. That is one reaction. Another reaction I have, I saw a film the other evening on this strike situation where the independent lumbermen, the settlers in these small villages and towns along the northern railroads shot three strikers because their income from cutting the lumber was cut off and in retaliation they used force.

The C.B.C. program suggested that the annual income for some of these families in the smaller villages in Northern Ontario was as little as \$1,200 a year, \$1,200 a year.

MR. SIMON: \$700.

MR. MAJOR: Cash?

REV. HORD: Cash?

MR. MAJOR: You are talking about cash?

REV. HORD: Yes.

MR. MAJOR: On page 28 I would like to clarify

item 5. You say:

"The report points out the dangers of "religious movements that stress non-medical "healing."

We have had a lot of presentations to us from people that are interested in non-medical. Do you expect us to



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take this on face value or are you indicating the non-medical here has no place in society as far as your Church is concerned?

REV. HORD: It is very interesting that we are doing a study, a Committee of our Board is doing a study on this matter right now. We believe in the closest co-operation between the ministry, the faith, religious force on the one hand and the doctors and the medical force on the other.

We believe they should tie in with complete confidence.

We suggested, for example, last summer when Oral Roberts was in town he, at least, should have a doctor and a psychiatrist on his staff to protect the people who are coming there. Some of them might be in danger, their lives might be in danger.

This is my immediate approach there, that we believe that God today works through medical science in performing his healing work.

MR. MAJOR: Are you intimating the doctor is here by "divine right" like the "divine right" of kings? Is there no other method of curing? Is there no other method of palliating? The medical profession cannot cure everything.

REV. HORD: We would agree, sir, with this.

Mr. Crysdale suggested he has a comment.

REV. CRYSDALE: Mr. Chairman, may I just point out for the record this on page 28 is in an appendix and not



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part of the original submission. It is a quotation from the General Assembly of the United Presbyterian Church in the United States. It simply raises the question. For our purposes that there is a problem here in the relationship of science and faith in the healing service.

MR. MAJOR: I would agree with that.

Let us go back, and you say you want to be on the health team. What medical care do you expect?

There is a contradiction. I find it very difficult to reconcile with all the services that are being given in the Province of Ontario and generally speaking the North American Continent by various organization, sects, and religious organizations, and so on.

You intimate back here, without developing the exact words, that you feel that a minister can help from a spiritual basis on a health team. Now, you have said you have nothing to do with the non-medical project.

REV. HORD: We would say everything in life, including the work of doctors and drugs, has a spiritual basis, and that spiritual forces are a major part. Even a doctor says all he can do is cut and the rest of it is the unseen forces of healing and the attitude of the patient.

This is where the chaplain is of use. He can be part of a healing team by bringing hope to the patient.

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MR. SIMON: They even forget to take out instruments.

DR. BUTT: This is getting to one point -- we should go to the point and do not agree with the Christian Scientists. I will ask you a question that I asked a rather eminent gentleman who sat before us and produced an excellent brief and presentation. How do you personally treat an appendicitis.

REV. HORD: Get to the doctor as fast as you can. We are afraid of straight faith healing type where they do not have a doctor.

DR. BUTT: Thank you.

MR. MAJOR: Just one more question. On page 4 of the brief you say, in broad terms, we will contribute equally through society.

I remind you of the story that if we take all the money in the Province of Ontario and divide it equally amongst the citizens of Ontario, that in 48 hours five per cent of the people in the Province are going to have all the money.

REV. CRYSDALE: We have sympathy with the



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problem raised here. I would like to correct the comment -- I am not a Communist, sir, but the word is equitable, not equally.

MR. MAJOR: Speaking of the Communists, it is said that 15% of the medical profession has been assigned to areas where they have a right to go. Therefore, there are medical hospitals and units throughout the Soviet Republic that have no medical officer.

REV. CRYSDALE: The individual has some rights.

THE CHAIRMAN: For the information of the people who could be here from the Osteopathic Association, we plan to adjourn at one o'clock for lunch and I think we will go through here so close today the way things seem to be going that we will probably not have time to start your hearing until after lunch. We will try to reconvene at two o'clock.

Miss McArthur?

MISS McARTHUR: I was being aware that there was a delegation waiting. Mr. Major's questions did raise what I did have in mind but one particularly in relation to public health.

I said the other day to a delegation that my public health training was showing and I did feel that the struggle for the public health provision had been accomplishing something in health education. I think the questions raised by

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Mr. Major has taken care of some of those.

I did wonder and I would like to be clear of the sampling on the questionnaire. I have some very definite reactions on questionnaires and I did attend an American university and I was taught to draw questionnaires and have fought with it ever since.

I would like to know, again, the basis of selection of the sampling. Am I right that it is two thousand in Canada or two thousand in Ontario, and what measuring rod is established on sampling in this regard.

REV. CRYSDALE: I am quite interested. I am very grateful for the interest in this questionnaire.

I spent a week's work in the sampling itself, in the selection, in the drawing up of the sample in accordance with proper procedure. I can only say in brevity that the latest and most proved methods of sampling techniques are observed to the best of my ability. They are carefully placed. There is that possibility. I am also in touch with university consultants in this respect. Two thousand across Canada.

THE CHAIRMAN: Mr. Crysdale, could you give us a copy of the questionnaire. It is customary, at least in my experience when you have a questionnaire, that when the report is prepared on them to consider the number of people included in the sampling, how they were selected, and possibly

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when you make up your report if we could have a copy of that part of the report, it would answer Miss McArthur's question.

REV. HORD: Mr. Crysdale is working with the Department of School of Social Work. The Department of Sociology is spending quite a bit of time on survey. If it does not stand up, I can assure you --- I almost said he was going to be fired.

DR. GALLOWAY: It is two thousand out of two million people or two thousand families?

REV. CRYSDALE: Two thousand individuals which comprise a workable sample.

DR. GALLOWAY: Is it approximately two million?

REV. CRYSDALE: The constituency of the

United Church is closer to four million. The proportion of
the number of samples to the total population is not a criterion

in itself.

DR. GALLOWAY: Do you supply the samples?

REV. CRYSDALE: Ask Dr. Galloway what a gallop pole is based on.

THE CHAIRMAN: I do not think we need pursue this further. We will have the information from them and we can get it.

MR. MULROONEY: You do not need the New Zealand plan. My information is the New Zealand plan needed 7-1/2 per cent of income and wages, salaries, net income of companies



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and corporations to support the plan. This would appear to be that a man supporting a family on \$50 a week in Toronto is a pretty marginal income. 7-1/2% of his income would represent \$19.50. It seems to me that the New Zealand scheme when related to Bill 163 is no great improvement. I would like to hear your explanation on your favouring the New Zealand plan. You consider it 7-1/2% of income, wages of wage earners. Launderers were mentioned. What makes it better?

MRS. RIDELL: I do not think it is quite that proportion because when we were out there it was 1/6d. which is 1/6d. out of 20 which is not 7-1/2 per cent. The whole social security scheme was based on, during the war, three shillings. 1/6d. went for national defence. I believe now they have raised it to two shillings for social security. It now covers the whole expense of their hospitalization, medical services and so on and taken from what they call the consolidated fund. It was not self-supporting but it did a great deal. When you take it from the other point of view, of how much more would have been contributed if they had been on relief and welfare basis.

MR. MAJOR: What is a shiling -- how many

MRS. RIDELL: At the present time a New Zealand pound is worth about \$2.40. It is based, very much,

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on the pound sterling. With our Canadian rate of exchange, it is down a bit. A pound is 20 shillings and 20 shillings was worth approximately a few years ago \$2.40.

REV. CRYSDALE: Whatever percentage of gross income, I judge 7-1/2 per cent may be the gross national product or the income of individuals, corporations.

MR. MULROONEY: Actual wages, salaries.

REV. CRYSDALE: That would be a different thing of taking 7-1/2 per cent from the working man's salary.

MR. MULROONEY: You mentioned launderers.

REV. HORD: I think this is a much more inclusive plan.

MR. MULROONEY: Do you want to relate this evidence -- you speak of corporation taxes and this means that the wage earner is paying the tax of corporations every time he buys a gallon of gas, a package of cigarettes, a pair of shoes. So that this method imposes a much greater cost proportionately on those who have the lowest income. How are you improving things in this way?

REV. HORD: I would like to know how inclusive the New Zealand scheme is. For example, whether it covers a lot more than this Bill 163.

MRS. RIDELL: It covers everything -- hospitalization, medical services, drugs, workmen's compensation, family allowance. It covers everything from birth to grave.



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MR. MULROONEY: Properly understood, the persons having the lowest income and who must buy food, clothing, shoes, by this method proportionately are contributing the most.

MRS. RIDELL: 1/6d. out of 20 shillings is not a terrific amount.

MR. MULROONEY: They are paying 1/6d. That is paid from every pound paid by the Corporation which must be in the prices of the pair of shoes that the child wears, a gallon of gas or anything else.

Where does the corproation get this money?

REV. HCRD: We believe that this should be paid according to our ability of society and according to my understanding this could cost \$192 for a family without hospitalization, without dentist care, without drugs.

MR. MULROONEY: You have not ascertained properly just what is included in the New Zealand scheme, but it does establish that the 7-1/2 per cent might appear -- I could be incorrect -- I was under the impression that this was for health services.

MRS. RIDELL: That is what they call their social security scheme. That is all-inclusive.

THE CHAIRMAN: Are there any further questions from any members of the panel?

I would like to make one comment. I do not think



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there is any question in the minds of the members of the panel of what you are hopeful of having, immediately or at some time in the future, as you see it as far as providing for all those who are in need of any type of health service.

I think the members of the Enquiry have had a great deal of concern about your interpretation, or maybe from our standpoint misunderstanding, of Bill 163.

I do not think we are quite clear as to whether or not you have a definite plan. I got the impression that you know the end result you want, and you have not put in too much study on just how that end result may be obtained. I think that our concern about these things is the reason why so many questions were asked of you.

REV. HORD: Dr. Hague and members of the Commission, I would like to reiterate that we do not wish to enter into the economic details, and really we are not trained in this field. We are just here representing the needs as we see them in society.

We wish to thank you very much. You have been most gracious and most considerate. I hope we have not appeared as preaching a sermon in any regard.

Thank you very kindly for your gracious reception.

THE CHAIRMAN: We will adjourn and reconvene at two o'clock, at which time the delegation from the

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there is any question in the minds of the members of the panel of what you are hopeful of having, immediately or at some time in the future, as you see it as far as providing for all those who are in need of any type of health service.

I think the members of the Enquiry have had a great deal of concern about your interpretation, or maybe from our standpoint misunderstanding, of Bill 163.

I do not think we are quite clear as to wnether or not you have a definite plan. I got the impression that you know the end result you want, and you have not put in too much study on just how that end result may be obtained.

I think that our concern about these things is the reason why so many questions were asked of you.

REV. HORD: Dr. Hague and members of the Gommission, I would like to reiterate that we do not wish to enter into the economic details, and really we are not trained in this rield. We are just here representing the needs as we see them in society.

We wish to thank you very much. You have been most gracious and most considerate. I hope we have not appeared as preaching a sermon in any regard.

Thank you very kindly for your gracious

reception.

THE CHAIRMAN: We will adjourn and reconvene at two o'clock, at which time the delegation from the



Ontario Osteopathic Association will appear.

---Luncheon adjournment.

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YARRA WILLEY (N)
TORONTO, ONTARIO

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

--- On resuming at 2 p.m.

SUBMISSION OF THE ONTARIO OSTEOPATHIC ASSOCIATION

Appearances: Dr. D.A. Jaquith

Dr. Douglas Firth

Dr. R. Pocock

Dr. H. Hormavirta

THE CHAIRMAN: I presume this is the delegation

from the Osteopathic Association?

DR. JAQUITH: Yes, sir.

THE CHAIRMAN: Would you like to proceed, Dr.

Jaquith?

DR. JAQUITH: Yes, sir. Mr. Chairman, members of the Committee, I would like to introduce my Committee. On my left, Dr. Hormavirta, Dr. Pocock and Dr. Firth.

THE CHAIRMAN: You have read the instructions?

DR. JAQUITH: Yes, sir.

THE CHAIRMAN: Would you proceed, then? If you would like to be seated, that is quite all right.

DR. JAQUITH: Thank you. It was our purpose in presenting this brief, as stated in the brief, to draw the attention of the Committee to the fact that not all professions giving health services are included in the Bill and the osteopathic profession, of course, is concerned for themselves and also includes many other professions.

The free choice of physicians, we feel, is involved in this particular aspect of the Bill because each of

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these professions, including our own, have patients who rely pretty well on us for their health service and if this is not going to be included in the Bill, quite obviously they don't have free choice of physician under the Bill. We did not go into a large amount of detail. We are a small group. We are a qualified group but we are a restricted group so we have not attempted to outline what the Bill should be or to delineate details as to operation. We feel there are many other more capable people in various lines of economic endeavour that could handle this better than we could.

We restricted our thoughts and our presentation to what we thought were the terms of reference of the Bill and this makes it very brief.

It might be easier if some of the members of the Commission would like to ask us questions, having read the brief, or if there are ways in which we can clarify either our position or the history of our profession, we would be happy to do so.

THE CHAIRMAN: I personally think your views are quite clearly put forth in the brief. Some of the members of the Enquiry would like to ask you questions.

DR. JAQUITH: Be happy to try and answer them.

THE CHAIRMAN: Miss McArthur?

MISS McARTHUR: Mr. Chairman, I must say that I enjoyed this brief because it was brief and I did not have

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MISS McARTHUR: Mr. Chairman, I must say that I enjoyed this brief because it was brief and I did not have



VERBATIM REPORTING SERVICE TORONTO, ONTARIO

quite so much homework, but I also have some questions left over in my mind. I wonder if I might know how many osteopaths there are in Ontario? What kind of distribution there is, and where are they trained?

DR. JAQUITH: The osteopathic population in Ontario, I think, is 46. Dr. Firth thinks he can answer this a little more specifically.

DR. FIRTH: There are 65 registered osteopathic physicians practising now in Ontario; they come from a variety of colleges over the years. Their training is that basically of the ordinary physician in Ontario. We may not do all the things that a physician may do. All the colleges at present are in the United States. Any other questions?

DR. JAQUITH: The figure I quoted was the number in our Association.

MISS McARTHUR: I find the statement in the beginning of your brief rather interesting since I have questioned many delegations on it and you say the plan of the Bill in the preamble should be to encourage the use of medical services by the population for the prevention of sickness by routine medical examination. Are you suggesting that the preamble should be so worded, as well as the deletion of the exemption under Schedule A, and are you suggesting that this is a philosophy or something that the osteopaths themselves would take a direct part in the carrying out of the routine

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

examination?

DR. JAQUITH: Dr. MHormavirta would like to answer that question.

DR. HORMAVIRTA: It was our thought since 1945 when the consideration of the first Liberal Government was proposing a health insurance bill that the purpose, the stated purpose for the Government - this should be encouragement for a routine - people should extend their use of examination for themselves for the prevention, you know, to encourage the prevention of these entities rather than wait until they become ill and that this should be put into it in a broad statement of aims of all medical plans, whether insurance or not, but it would be the aim of the Government that people avail themselves. This is the purpose - any extension of medical services would be towards the encouragement of preventive medicine, as much as for the treatment of illness once it became a real entity, so it was put there - we had hoped the Government would put it in its own preamble to the Bill, sort of in the statement of aims of the Bill itself.

MISS McARTHUR: So you are stating it as a statement of philosophy rather than implementation?

DR. HORMAVIRTA: That is right.

MISS McARTHUR: On page 4 you say biophysicists and biochemists at the major medical research institutions are adding the findings in this field. Would you mind telling me

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

where these major medical research institutions are?

DR. HORMAVIRTA: Yes; in England, for example. University of Leeds, a great deal of work under osteopathic foundation. Birmingham. These are areas. Professor Stacey in Birmingham has compiled the work of research workers in France, in the United States, Australia; works even on one aspect, "carbohydrates of living tissues." This is working on musculo-skeletal, an area of connected tissue; an enormous amount of work has been undertaken in the last ten years.

MISS McARTHUR: It is outside of Canada rather than in Canada?

DR. HORMAVIRTA: Yes, outside of Canada. There is, at the University of Toronto, under Dr. Wallace Graham, a department there with some work done by one of his co-workers on coligens. This is a relatively small area in comparison to some of the basic research done in some other centres.

THE CHAIRMAN: Mr. Coulter?

MR. COULTER: Thank you, Mr. Chairman. Ladies and gentlemen, I am strictly a layman when it comes to medical terms. Would you explain to me what an osteopath is, please, for my information? What your qualifications are?

DR. JAQUITH: Got a whole book here which it takes to understand.

MR. COULTER: Put it in layman's language and put it as brief as possible, please.



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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

DR. JAQUITH: I would say that an osteopathic physician, to put it into layman's terms, taking it from the layman's standard, is one who is trained in all branches of medicine, specializing, perhaps, in manipulative work, body structure. This is the simplest - this is not a complete explanation.

MR. COULTER: In calling yourself a physician, probably rightly so, would you be permitted to practise medicine under this degree that you hold?

DR. JAQUITH: I will ask Dr. Firth to answer that because he has had some conference work in that direction.

DR. FIRTH: Under the present laws of Ontario, sir, we may not practise medicine in the broad sense in which you interpret it. Whether we are physicians or not is decided by the university where we graduate, the college where we graduate. They tell us whether we are physicians or not. The laws of all the different jurisdictions, government, where we practise - this is basically a provincial or state matter throughout North America, decides what we may do. In Ontario we are very severely restricted. We are limited practically to a very small portion of our armatorium which makes us seem to be different from the ordinary, regular physician because this basic manipulative type of therapy is not exclusive to the osteopathic profession any more than injecting is exclusive to the medical profession.

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

MR. COULTER: Are you saying your status of physician is not recognized in Ontario?

DR. FIRTH: This is so, yes.

MR. COULTER: I think you said there are 65 registered osteopaths in the province. What is the distribution of these people?

DR. FIRTH: I would say basically it is within the cities. There are none in rural practice in Ontario.

There are some in the smaller towns but I think Windsor,

London, Kitchener, Toronto, Barrie, North Bay has included three-quarters of the profession, pretty well.

MR. COULTER: About how many people would visit the ordinary osteopath's office in a day?

DR. FIRTH: That would vary, perhaps, probably, from about 15 to 30. I would think somewhere in there, depending on how extensive the practice was, how long a day was. Somewhere in there.

MR. COULTER: For an ordinary visit what might the charge be?

DR. FIRTH: The charge varies from about \$4 to \$6 throughout the Province of Ontario. That is an ordinary visit. There is probably a difference for a more thorough examination as is frequently done in the regular medical profession.

MR. COULTER: At the moment Bill 163 does not

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

cover you, as you realize?

DR. JAQUITH: Yes.

MR. COULTER: You are requesting that it might, or probably that it should. If it were, do you feel that there are enough people to service the public, particularly in the case of public funds being used?

DR. JAQUITH: We would only ask that we be included so we could cover the existing practice.

MR. COULTER: Then are you saying that there is room for many, many more osteopaths in the province?

DR. JAQUITH: Yes, indeed.

MR. COULTER: And what is being done at this point to increase the number of osteopaths in the province?

DR. JAQUITH: Well, I would think about the same that is being done to try and increase the number of medical doctors in practice. Sometimes we have the same problem. Dr. Firth would like to answer that.

MR. COULTER: What is this?

DR. JAQUITH: The recruiting of more students.

DR. FIRTH: Basically it is a cost factor. It's one of the most expensive professions to graduate from, or into, is the practice of medicine whether osteopathic or allopathic or regular, whatever it is, seven or eight years at least is required because the length of the osteopathic course is basically the same as the regular medical course; measured by



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the same standards throughout the group that have to licence us.

MR. COULTER: In the foreseeable future, as far as you are concerned, is there any hope of a school of medicine or osteopathic college in Ontario graduating people?

DR. FIRTH: There is a committee working on a Canadian school now. I should add, for your information, there is a committee in the United States working on starting an osteopathic college which will occur within the next few years, in the State of Michigan, and the basic amount of money they need to start is \$30 million. That is quite a bit of money any way you look at it. I think some years ago the University of British Columbia started a medical school there and started off with a fund of about \$5 million. That is a few years back. The University of Ottawa, I think, now has a medical school and the funds there are very expensive, just to set up the school so they could teach, train people to be physicians and graduate them. Extremely expensive nowadays. The basic cost is astronomical.

MR. COULTER: I think that is all I have at the moment, Dr. Hagey.

THE CHAIRMAN: Dr. Galloway?

DR. GALLOWAY: My questions will be very brief, sir. What Act are you licensed to practise under now?

DR. JAQUITH: The Drugless Practitioners' Act of



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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

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DR. GALLOWAY: You commented on there will be new schools. Is it not a fact that they are becoming less, less actual osteopathic schools in the United States than there used to be?

DR. JAQUITH: I wouldn't say that as a general statement. We lost one a year or so ago. So far as my knowledge is concerned no others are following suit.

DR. GALLOWAY: Do you know enough about the insurance policies which now pay for your service to know - they are listed at the back of your brief - whether these are on a standard plan or whether these are on extended health benefits?

DR. JAQUITH: No, we haven't the details on that. They vary within the individual companies, as you probably know.

DR. GALLOWAY: Do you send your accounts to the company or do you send them to the patient?

DR. JAQUITH: It is done both ways. I think frequently we send it to the patient and the patient deals with the company.

MR. NAYLOR: It is fairly common for insurance companies to pay for this under both basic and extended health plans.

DR. GALLOWAY: Thank you very much. I really

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have no further questions.

THE CHAIRMAN: Mr. Major?

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MR. MAJOR: No questions.

THE CHAIRMAN: Mr. Naylor?

MR. NAYLOR: Referring again to the list on the last page of your brief of insurance companies which pay for osteopathic services, No. 13 is medical services, Alberta.

Is this the doctor-sponsored plan in Alberta of which the full name is Medical Services Alberta Incorporated? Is that the one that refers to?

DR. JAQUITH: I would assume so. I don't know for sure.

MR. NAYLOR: If so, this was a surprise to me to see this in your list. I wondered if it was correct.

DR. JAQUITH: That could be an error. I think there is only two; not more than three in Alberta. We don't have too much contact there and we certainly don't take claims on this company in Ontario. At least I never have.

THE CHAIRMAN: Mrs. Aylen?

MRS. AYLEN: The list at the back of the insurance companies, do you know if they limit any of the services?

DR. JAQUITH: Many of them are limited.

MRS. AYLEN: Would you give us an example?

DR. JAQUITH: It is limited in that they will

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allow so many treatments, which is the number stated, or also on inquiry they give this. They don't limit the nature of our service or the amount of our service.

MRS. AYLEN: I wanted to know whether it was in frequence or amount of money.

DR. JAQUITH: Usually in frequence.

MRS. AYLEN: I suppose it would vary with the ailment that you were treating?

DR. JAQUITH: That is our field, whether it varies. I mean, we would go ahead and treat the patient regardless of what the insurance company had allowed, but I don't think they designate how many treatments they would give in such-and-such a case, such-and-such a disability. I have never seen that written.

MISS REID: What is the scope of your practice in Ontario under the Act that you practise under, the Drugless Practitioners' Act? What is the scope of the Act?

DR. JAQUITH: Well, this varies, but under the Drugless Practitioners' Act, of course, we cannot write prescriptions so that we are limited in such a way that we almost become specialists in manipulative structural therapy. We do a good deal of general practice, some acute work. We find it responds very well.

MISS REID: You mean general and acute in the sense of manipulative work?



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DR. JAGUITH: That is our field, whether it varies. I mean, we would go ahead and treat the patient regardless of what the insurance company had allowed, but I don't think they designate how many treatments they would give in such-and-such a case, such-and-such a disability. I have

MISS REID: What is the scope of your practice in Ontario under the Act that you practise under, the Drugless Practitioners' Act? What is the scope of the Act?

Drugless Practitioners' Act, of course, we cannot write prescriptions so that we are limited in such a way that we almost become specialists in manipulative structural therapy. We do a good deal of general practice, some acute work. We find it responds very well.

MISS REID: You mean general and acute in the

sense of manipulative work?



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DR. JAQUITH: Many acute - most acute conditions will respond very well to a manipulative practice, properly applied.

MISS REID: The Act does permit surgical procedures?

DR. HORMAVIRTA: No. The Act does limit us on the question of the prescribing of medication. This means that we are permitted to make examination for almost any of the body's system. Those who are in wide practice, electrocardiograph check-ups, check up all the systems of the body just as in general medicine, but it creates problems because in many areas medications are necessary and then we will need to refer and this is quite true, I think, we refer a great deal to medical colleagues because we know that certain areas need the assistance of such treatment.

THE CHAIRMAN: We have had another request from the reporter here to speak up loudly so that we can all hear.

DR. JAQUITH: Dr. Firth would like to add something to that.

DR. FIRTH: The osteopathic practice regulations in Ontario are actually most peculiar in that the Act under which we practise says certain things but it leaves more out than it says. The other Acts governing medical care in the province spell out who may do what and the Medical Practice Act is fairly clear as to who may do what and it says only

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people registered under the Act may do certain things. That bars us in those phases of the overall practice of medicine of which we are part, although we are only permitted to do our part.

DR. JAQUITH: It is rather a peculiar situation.

We are required to qualify as a physician. We are given the degree Doctor of Osteopathy. When we come into Ontario, we are restricted in our practice and not allowed to call ourselves "Doctor."

MR. MAJOR: Have you made any representation to the Provincial Government about this?

DR. JAQUITH: Many times, sir.

MR. MAJOR: As I understand your situation, you are trained to dispense medicine; is that correct?

DR. JAQUITH: That is correct.

MR. MAJOR: But you are not permitted to do so?

DR. JAQUITH: That is right.

MR. MAJOR: Does this stop you from advising a patient as to what drug they should take, as long as that drug does not come under Schedule F?

DR. JAQUITH: I wouldn't think so.

MR. MAJOR: You can do this?

DR. JAQUITH: A druggist can do it. Many laymen can do it. So I do not see why we can't.

MR. MAJOR: . Is there any differentiation in the



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training in the various osteopathic colleges? Are all osteopathic colleges on the same standard of training?

DR. JAQUITH: Not quite. There would be the same differences that there are between different medical colleges.

MR. MAJOR: In the Province of Ontario, as I understand it, there is a basic requirement for these people coming into this province on the basic requirement. They are allowed to try, I think the word is, the council examinations, whereby they would, after an intern period and the passing of their examinations, be licensed to practise medicine in Ontario. In your osteopathic colleges, would your basic training be such that you feel that you could, with whatever internship required, pass this basic examination?

DR. JAQUITH: Yes.

MR. MAJOR: Regardless of what osteopathic college graduated the osteopath?

DR. JAQUITH: Yes, sir.

MR. SIMON: Do the medical doctors ever refer their patients to an osteopath?

DR. JAQUITH: Yes, sir.

MR. MAJOR: Is this a two-way street? Is it a common street? You have made submissions that you frequently refer patients to the medical doctor. You might be able to do the job, but you are not permitted, legally, to do it?



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DR. JAQUITH: That is correct.

MR. MAJOR: So you refer to those that are legally qualified to do it?

DR. JAQUITH: That is correct.

MR. MAJOR: Do you get this same street back as far as reference is concerned?

DR. JAQUITH: Some of my colleagues say, "Yes," but I know some of us do not get as many references back as we would the other way, and that is quite natural, under the circumstances.

MR. MAJOR: Does your practice in the Province of Ontario, because it is limited, tend to deteriorate the osteopathic physician over a period of time? I will rephrase that. The recent graduate from an osteopathic college, completely trained - and I will assume my own wording - in the basic medical approach that would be comparable to the general practitioner in the medical college, over a period of time practising in Ontario, does he deteriorate as a doctor, or after 15 years' practice can he still pass these council examinations?

DR. JAQUITH: I do not think an M.D. could pass the examinations after 15 years. I would like to say, though, that I wouldn't call it deterioration; but we, naturally, use proficiency in the prescription of drugs, when we are not able to do it and don't do it.

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MR. MAJOR: I didn't mean deterioration in the nasty sense. I mean as an accountant, if I am not doing journal entries day after day, I would soon forget all the things about journal entries.

DR. JAQUITH: That is correct.

MR. MAJOR: In that sense, you are not practising those basic things; some of them, you may be a little rough in?

DR. JAQUITH: That is true.

THE CHAIRMAN: Any further questions from the members of the Enquiry?

MR. CASWELL: How long is the course - how many years?

DR. JAQUITH: Seven years. I think Dr. Firth could enlarge on that.

DR. FIRTH: Mr. Caswell, there is three years' pre-medical. This is all American, where there is no Grade 13. You go through four years' high school, three years of medical training in a non-osteopathic college, in a liberal arts college, where certain subjects are specified. Then you go to an osteopathic college for a year of internship, for a regular physician. If you specialize, it is the same pre-requisites for time and places and further examinations to be a specialist and all the specialties which occur in the medical profession.

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MR. CASWELL: What is the difference in

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practising, for example, in Michigan and in Ontario? What would you be allowed to do in Michigan that you can't do here?

DR. JAQUITH: You can do everything in Michigan.

The M.D. and D.O. degree are completely on a par - almost.

MR. MAJOR: What is the difference?

DR. JAQUITH: The difference is in our basic philosophy, our basic thinking. We approach things a little differently.

THE CHAIRMAN: You mean legally you can do the same?

DR. JAQUITH: Yes, that is correct.

THE CHAIRMAN: What you would do is different according to your philosophy?

DR. JAQUITH: Yes.

pathy in the province, coming under the Drugless Practitioners' Act - and I would like you to help me clarify my terms - your approach to the practice of health is more palliative than an approach to acute condition? Do you handle acute conditions?

DR. FIRTH: Yes.

MR. MAJOR: What kind of conditions would you say were in this acute area?

monias. Sometimes we have handled an appendectomy before it reaches an extremely acute stage, before it needs to be referred



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to a surgeon.

MR. MAJOR: Any systemic disease, you would

handle, within reason?

DR. JAQUITH: That is correct.

MR. MAJOR: What about diabetes or a cardiac

condition?

DR. HORMAVIRTA: If it is a previously diagnosed case, we wouldn't do anything. We would tell the person to carry on with their own physician who had diagnosed the problem. Sometimes we diagnose it ourselves. Once it is established that a person is diabetic, we would have to refer them because we do not prescribe.

MR. MAJOR: Do you do any pathology, or do you send it out?

DR. HORMAVIRTA: Do we?

MR. MAJOR: Yes.

DR. HORMAVIRTA: No. They are sent out to the

laboratories.

MR. MAJOR: In other words, you, in your practice, arrive at a hurdle where you require some chemo-therapy and you have to refer them?

DR. HORMAVIRTA: That is correct.

MR. MAJOR: On this basis, then, and regardless of what will happen in the future as to the liberalization of the laws governing your practice - do you follow me - under the



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present circumstances, everything else being equal, how would this Act apply to you, where a good bit of your work may be confined to handling chronic cases of the musculo-skeletal system, in which there would be ultimately an end to it? Let me demonstrate, if I can, in my lay language. It is normal for a medical doctor to take one or two or three, but a known, reasonable number of visits to clear a case of mumps. Now, can you have, generally speaking, in your practice, a number of known visits to clear up and resolve a particular medical condition?

DR. JAQUITH: Generally speaking, I would say yes. But, remember, that individuals are different and cases will differ in this regard. So that from that standpoint, one person may require three visits; another person may require five or six.

MR. MAJOR: Yes. Now, you are not correlating this to any medical condition. Have you got a case of mumps in mind that would require six visits?

DR. JAQUITH: Yes, absolutely. There seems to be some confusion here. You answer according to your interpretation of his question.

DR. FIRTH: As far as I am concerned, a case of the mumps is going to get better whether they go to a doctor or not, and we all know that. I do not think that is a good example.

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I am thinking, for instance, of a very severe acute low back, where they have been changing a tire and strained their low back, of which we all know what I mean. There are various ways of treating that. We like to think that the care we give it gets them back to work sooner than what they would get from other physicians - but not all other physicians. Some give them good care and some give them such poor care that we are ashamed of other doctors. We think all doctors ought to be able to give equally as good care.

Now, under the Act as it is now, our patients are concerned. They say if they are going to contribute in any way, that they should have some free choice of physicians, and as the taxpaying public and as physicians, we think they should. We think we can provide a type of care which is not available from any other group. It is, perhaps, a narrow way of looking at it, but we are on the inside looking cut and we know what we can do. People certainly vary tremendously. It is difficult to say in a case of diabetes, "You will require fifteen visits" - it will require visits for the rest of the person's life.

In some other things, for instance, a rupture of the cartilage of a knee, we are not going to treat that.

If we are intelligent, we send it to a surgeon because we cannot cure it. No one can. It is a surgical procedure.

A herniation of a disc, now, on the low back,

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

which is sometimes called some weird and wonderful names, we may help it and we may not, depending on that person and many other factors going back many years and there is still not agreement among all the physicians to treat those things. And in many cases we find we will have to debate with our colleagues and in many cases we can agree with them. But that is the thing that makes the practice of medicine an art and not a science.

MR. MAJOR: Right. Now, from an economic standpoint, I have two questions. The average treatment rendered by an osteopath, what do you charge for it? What is the general charge?

THE CHAIRMAN: Four to six dollars.

MR. MAJOR: One of the things that the carriers considering the Bill as it presently is written - and we have no crystal ball to tell what changes are going to take place considering the Bill as it presently is written, and there are a series of treatments submitted for payment; is there any way in which a carrier of this particular citizen, and the Osteopathic Association, can resolve a problem in respect to the number of visits that are reasonable in this particular case?

> DR. JAQUITH: Are you referring to Bill 163? MR. MAJOR: That is correct - as it is written. DR. JAQUITH: But we were not to be even

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MR. MAJOR: No. I am assuming that if we were

- if the people who are carrying health insurance under this

Bill were called upon to pay for osteopathic services, how

would the carrier be able to reconcile the number of visits

that might be given to a particular patient in respect of a

particular condition and how could the Osteopathic Association
help that carrier?

THE CHAIRMAN: Is this done by the Ontario Medical Association?

MR. MAJOR: Yes, sir. There is a method in the Ontario Medical Association where anybody paying for the services of a licensed medical practitioner may, under certain conditions, approach the Ontario Medical Association, as an organization, for arbitrary proceedings.

physician can check me up, but I think it is a joint board with the College of Physicians and Surgeons, which is also concerned with ethics. I am Chairman of the Licensing Board. Now, recently, a few days ago, an insurance company came in to me. Now, generally speaking, the ethics of a physician are such that we do not worry too much; but since they are human beings, we do get bad apples in the barrel and we must have provision to protect the paying public from gougers and Mr. Naylor, an insurance man, is much more concerned with gougers from his end of the field. They are very concerned, because

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I keep seeing articles all the time in which the group health insurance companies in the States are becoming increasingly concerned with the rising costs, which they sometimes wonder if they are justified.

MR. MAJOR: That is part of the answer. Now, supposing there is an osteopathic physician, everything else being equal, included in this Bill as it presently stands, who was giving treatment after treatment for a particular condition which, in somebody's opinion who may not be an osteopath, this condition should have been transferred or referred long ago. Is there an organization that this account can go to and would this organization say that, everything else being equal, this patient should have been transferred to somebody else to handle? Now, you spoke of a condition heading for a menesectomy. Now, supposing some osteopathic physician kept on treating this on an exercise basis, that he should not have done so; is there a body that this could have been given to that would rule on the case?

DR. FIRTH: There is the Ethics Committee in both the Canadian and the Ontario Association, whose job it is to rule on this as an arbitrator. There is also the Board of Directors of Osteopaths or the Licensing Board. We consider that, too. Actually, we have never had to consider it, but it is our prerogative to do so. We run immediately into the theoretical case where you might get a lot of differences of



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opinion in thinking; for example, an osteopathic physician treating a patient with diabetes, purely by manipulative care - that, we do not condone.

MR. MAJOR: I am thinking of it in terms of pure economics. In other words, you have a choice of surgery and this happens in the medical field and I imagine it happens in the osteopathic field, that you could spend \$150 treating a case medically, where \$75 would clean the case up. Do you understand what I am getting at - that these things have to be reconciled and equated to proper economics?

DR. FIRTH: I don't believe for one moment any-body in our profession would object to having any case arbitrated, provided it was arbitrated by people they had confidence in. In other words, we would have to arbitrate our own people, and slap them down if they were wrong.

MR. MAJOR: In other words, you would recommend consultants for this particular thing?

MRS. AYLEN: You aren't allowed to call your-selves doctors?

DR. POCOCK: That's right, by law.

MRS. AYLEN: What about your patients?

DR. POCOCK: There's nothing to prevent our

patients calling us Doctor.

MRS. AYLEN: Do you have your number in the telephone directory under Doctor?

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DR. POCOCK: It's not under the physicians' list. It's just under osteopaths.

MRS. AYLEN: It's just a gentlemen's agreement between you and your patients what they call you?

DR. POCOCK: Our patients come to us for medical health care, and so they call us Doctor, and they see our degree hanging on the wall with Doctor on it, so we don't prompt them.

It goes along with several other factors that we consider are detrimental to getting other doctors coming into the province. It's just one other illustration.

MRS. AYLEN: Is this true all over Canada?

DR. POCOCK: Well, it's true in many places.

We're speaking mostly of Ontario here, but there are restrictions in some of the other provinces, too, but not the same, perhaps not in the use of the term Doctor, but there are other restrictions.

THE CHAIRMAN: Do you have any further statements you would like to make?

MR. MAJOR: You say that you have made various representations to the Province of Ontario in respect to the area in which you are licensed, and that's The Drugless Practitioners' Act?

DR. POCOCK: That's right.

MR. MAJOR: What's the future on this? Have you

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been able to make any inroads in convincing them?

DR. POCOCK: I would like to ask Dr. Firth to answer that, because he is most directly concerned with it, and I hope can give you a more complete answer than I could.

DR. FIRTH: The outcome of nearly all the negotiations, which go back to about 1925, when the law was written, the osteopathic profession was very unhappy then.

They never were a drugless group, and they were popped into this, and much against their will, mostly because they are a minority group, and mostly because the majority group didn't want us to practise what they thought was their prerogative, and that's pretty much the same throughout North America.

So our fight has been with the College, and it finally got so bad in the Provincial Government that the Minister of Health, Dr. Phillips I think it was then, got so fed up with our appearing there and the other people disapproving of what we wanted, that he said, "You people fight it out amongst yourselves, and come back," and that's what we are doing now, and it has been most gentlemanly, and we're very glad of the opportunity.

DR. POCOCK: Dr. Hagey and members of the Committee: thank you for your courtesy in taking the time and allowing us to present our case.

If there's any further information you would like that we can offer you -- we did not presume to send you

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THE CHAIRMAN: If you would leave one with the Secretary we would appreciate that very much.

DR. POCOCK: Thank you very much, sir.

THE CHAIRMAN: Thank you. I believe the delegation from the Ontario Federation of Labour is here.

Would their delegates please come forward?

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SUBMISSION OF THE ONTARIO FEDERATION OF LABOUR

Appearances: D.B. Archer
D.F. Hamilton
H. Weisbach
J.F. Craighs
M. Lazarus

MR. ARCHER: On my far left is Morton Lazarus,
Public Relations Director of the Ontario Federation of Labour;

J.F. Craighs, Research Director of the Ontario Federation of
Labour; I am David Archer, President; on my right is Douglas
Hamilton, Secretary-Treasurer, and Henry Weisbach, Welfare
Director.

THE CHAIRMAN: Thank you. If you wish to proceed?

MR. ARCHER: Thank you. Very quickly, Mr.

Chairman, I will go through this. First of all, you had your

picture taken with somewhere over 70,000 cards there, which

are apparently cards signed by people from all parts of

Ontario, supporting the position taken by the Ontario Federation

of Labour on the question of medical care in Ontario, and they

are over there in the corner. That's part of our campaign in

order to provide what we believe should be adequate prepaid

medical care for the citizens of Ontario.

As you know, the trade union movement has pioneered in this field in the Workmen's Compensation, and others, and we once again come before you. We have suggested to Dr. Glen Sawyer that we have said in our brief that we are

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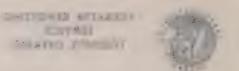
Of course, that saves us the trouble of writing another brief.

On the first page of our brief you will find a summary of what is contained in the rest of the brief. At first our objections to Bill 163 as it now stands.

We hope when you make your report to the Government you will take notice of our objections, and suggest to the Government that changes might be made and modifications and amendments to Bill 163 that would take care of the inadequacies that we think exist in that Act.

And, Mr. Chairman, we have noticed in the press that there has been a tendency - at least we think so - on behalf of some members of the Committee to restrict the breadth of the inquiry of this Committee, and we don't think that should be done. We think it should be the broadest type of inquiry into all matters pertaining to health and medical insurance, and we say that not having sat through the hearings, relying only on press coverage, and realizing, sometimes having been the recipient and the victim of both types of press coverage, the inadequacy of such a statement on those grounds.

We believe, quite frankly, there should be a public, universal medical care scheme for the citizens of Ontario, without regard to their station in life, the amount of money they happen to earn, or own, and that this should



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include curative, preventive and all other forms of medical care, and I don't think, Mr. Chairman, at this stage I can say very much more than that.

Our real belief, and the belief of the people we represent, is that we need, and should have, adequate health care, which includes medical care, universally, for the people of this province, controlled and operated by a government agency, and not by private insurance companies.

I think that's the only opening statement I want to make, Mr. Chairman.

THE CHAIRMAN: Thank you. You referred to the I don't know how many thousand cards that you had with you here. Would you mind letting our Secretary, Mr. Simpson, have enough of these to distribute one each to the members of the Enquiry?

To start our questions, Miss Reid.

MISS REID: I found your brief very clear and concise, and I was interested also in your exhibits. Of course, I didn't examine Exhibit C, but in your brief you refer in a number of places to the group practice of medicine, and in the summary here of your submission, the first page, you state that Bill 163 makes no provision for the encouragement of group practice.

Do you think that the Bill denies, or discourages, group practice?



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MR. ARCHER: We believe that it might, for instance, the type of group practice I suppose that may be a bit of a misnomer, that we have established in Sault Ste.

Marie through the trade union movement for preventive health care. We have a feeling that the Bill doesn't adequately protect that type of approach to the health care of the people of Ontario.

We aren't quite sure, there is no - certainly no encouragement, I agree with that, but we're not quite sure that the future of such a scheme as the Sault Ste. Marie scheme might not be menaced by the wording in Bill 163, and we want to be assured, and reassured if you can, that such endeavours as the Sault Ste. Marie Clinic, and others that we hope to start through the trade union movement, will not be menaced or hampered in any way by this Bill.

MISS REID: Can you state specifically why you think it discourages group practice, or probably, to put it another way, how the Bill might encourage group practice, as you feel it should be encouraged?

MR. CRAIGHS: Miss Reid, there's a distinct possibility that such organizations as have been established in Sault Ste. Marie would be excluded from the Medical Carriers Incorporated, since this Bill purports to make them the only group of carriers whereby a standard plan could be obtained.

There's no reassurance in the Bill as it's

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presented that they might not be excluded. In other words, they could wind up in a position that they might be forced to pay two premiums assessed against the medical carriers for the distribution of the low-risk and the high-risk people, and yet receive none of the benefits of being members of the Medical Carriers Incorporated.

MR. MAJOR: Mr. Archer and gentlemen, I thought, if my memory serves me, that we had cleared this up with the Sault Ste. Marie Group Health Association, and that their problem was one of trying to establish an amount per subscriber for capitalization, an accounting procedure, rather than one of principle.

Now, it's not the intention of this Bill to make any special privilege for anyone as far as a carrier is concerned, and I thought that when these chaps made their presentation to the Enquiry that we had cleared this up, that they were actually in the business of "selling" physicians' services, that they were quite prepared to sell this to any group in the City of Sault Ste. Marie and the surrounding districts, provided that they were not called upon to sell this to groups that were outside of their area of influence, and, as I recall the discussion, this was more or less agreed, that this was a reasonable approach, but on the basis of which they would get the privilege of selling this, that they would also be required to assume a reasonable responsibility for



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the Sault Ste. Marie group, and it was my impression that
there was nothing that would deter the Sault Ste. Marie group
being in Medical Carriers Incorporated, except the one item
that they were assessing by an accounting procedure.

MR. ARCHER: I talked to the Sault Ste. Marie group, and I said that we would like to be assured, and reassured, and they are still not quite convinced that it's just as simple as you make it appear, Mr. Major, although I'm willing to accept your explanation at this time, but we still don't think that the Bill is clear enough in spelling out what the trade union movement can do along the lines that we have started to do in Sault Ste. Marie.

THE CHAIRMAN: I think, Mr. Major, we couldn't give them an assurance that this is what is going to take place, and this is not provided for in the draft of the Bill.

We can give them no assurance that this is the way it will happen.

MR. MAJOR: No, Mr. Chairman. My impression, after discussing this matter with the Sault Ste. Marie delegation, was that there was nothing in this Bill that would deter them from accepting whatever advantages or disadvantages were inherent in the Bill with respect to carriers, other than one accounting procedure of trying to establish an amount per



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this was in my mind reasonably well-resolved, that this was
still nothing but an accounting procedure, and as far as I'm
concerned, Mr. Archer, it may be that my impression is wrong ---

MR. HAMILTON: We would not want anything in this Bill to put the Sault Ste. Marie practice in jeopardy.

MR. MAJOR: That's within reason of normal practice.

MR. HAMILTON: Well, it all depends who is talking about within reason. I simply say that we don't want anything in this Bill to put the Sault Ste. Marie plan, or any similar one, in jeopardy.

THE CHAIRMAN: I think that's a very good statement.

MISS REID: On page 7 of Exhibit A, in the preamble to your recommendations, in the last sentence you say:

"Campaign to have a government-sponsored health care program implemented in stages ---"
Could you explain what you mean by implemented

MR. ARCHER: Yes. I think there are principles on which the trade union movement based its demand for a medical prepaid health care scheme. Obviously, there's questions that were in front of you a minute ago, osteopaths, and an extension of the services named that could not be put into effect



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immediately, but if the principle of universal coverage and government sponsorship is there, we hope that we would build on that to eventually have an all-inclusive health care plan for the people of Ontario.

That is at least what we are trying to get. We didn't try and show any details, how much should go into the first stage. A great deal would depend on the plan that was in operation and the people who administer it as to how fast they could go.

MISS REID: Another question occurred to me in the brief to the Royal Commission on page 22, the Advisory Council. I believe you explained the Advisory Council would administrate.

MR. ARCHER: Either administrate or to advise —
it would be a council that would advise the administrative
body. I suppose the administrative body would be responsible
for administration and the Ministry would be responsible for
the introduction of legislative changes. If you have an
Advisory Council and it legislates changes I suppose it would
suggest to the Minister he should introduce them to the house.
The administrative body can't go further than determine administration changes and they make recommendations to the legislative
body. It is both, really, because the administrative body
can't make legislative changes. They are in charge of administration. The Workmen's Compensation Board are sometimes able

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to go to the administrative body, the Workmen's Compensation body commission, and make administrative changes that are satisfactory to both, although if you want to change the Workmen's Compensation Act, then you must go to the Minister and suggest legislative changes to him.

MISS REID: Thank you. My last isn't really a question; it is just a comment. On page 4 of the brief, the submission, you are speaking of the need to train professional personnel, professional personnel, and speaking of nurses and particularly male nurses, I quite agree with you, there is a great need to attract more men into nursing and that there is a place for men in nursing. I was wondering if you could decument the statement that oddly enough prior to the last one hundred years most of the nursing was done by men in religious orders. I wasn't aware of that.

MR. CRAIGHS: There is a lot of historical reference to male nurses in religious orders. At the time of the Crusades there was quite a number.

MISS REID: I realize that, but that is about four or five hundred years ago. One hundred years ago I would question whether most of the nursing was done by men in religious orders.

MR. HAMILTON: I think our problem boils down to there are not enough today.

MR. ARCHER: I don't know when Florence

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Nightingale got started. You should know more about that than I do.

MISS REID: Thank you, Mr. Archer.

THE CHAIRMAN: Mr. Coulter?

MR. COULTER: Thank you, Mr. Chairman. Gentlemen, I have found the three articles I received quite interesting. There are two or three problems that bother me a little bit. I have come to the conclusion you are asking for a complete comprehensive government-subsidized or government paid-for or government-run plan; is that correct?

MR. ARCHER: I think that is fair. Not government paid - we are willing to pay for it out of our contributions.

MR. COULTER: A government plan.

MR. ARCHER: A government plan I think would be a better wording.

MR. COULTER: In that particular line, are you suggesting that the medical profession become, then, civil servants?

MR. ARCHER: Not at all, not at all.

MR. COULTER: That there be some way of working it out so they do not become civil servants?

MR. ARCHER: Yes. But may I say very, very quickly that being a civil servant is not a fate worse than death. I am not apologizing that some people are civil



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Nightingale got started. You should know more about that that

MISS REID: Thank you, Mr. Archer.

THE CHAIFMAN: Mr. Coulser?

MR, COULSPER: Thank you, Mr. Chairman. then is men, I have found the three articles I received quite interest ting. There are two or three problems that bother me a litter

complete comprehensive government-subsilized on government

MR. ARCHER: I think that is fair. Not government paid - we are willing to pay for it out of our sent situations.

MR. COTLTER: A government plan.

MR. ARCHER: A government plan I chick would be

a better wording.

MR. COVINER: In that particular line, are you suggesting that the medical profession become, then, will

MR. ARGHER: Not at all, not at all.

MR. COULTER: That there be some way of Nerwirg

it out so they do not become civil servants?

MR. ARCHER: Yes. Fur may I say very, very quickly that being a civil servant is not a fate worse that death. I am not apologizing that some people are c'vil



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servants. There was no thought in our minds that doctors would become civil servants. I don't think it is necessary to the implementation of the plan we have in mind.

MR. COULTER: Probably you are reading me wrong. If this was a government-run plan then it would become necessary, would it not, that medical doctors would have to become civil servants?

MR. ARCHER: Why? The Workmen's Compensation handles hundreds of thousands of cases. They have deals with doctors, controlled and operated by the doctors, and the doctors who work under that plan are not civil servants.

MR. COULTER: I just wanted to put it on the record. Thank you very much. Another thing that bothers me, if this were a government-sponsored plan and not sold by insurance people these people who are in a union organization and have a contract with either P.S.I. or a line company in their negotiations whether you have totally paid for by your employee or partly paid for by your employee, these would just go out the window, would they not?

MR. ARCHER: We would negotiate it back. I wouldn't worry about that, Mr. Coulter. The same question was raised with regard to hospital insurance when we had to renegotiate our plans because of the introduction of hospital insurance where the Government took over standard ward coverage and it was considered to be quite adequate. We see standard

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care being provided, and there is a desire on the part of people to provide for more than standard type care - I can't think now what it would be, but we haven't any objections to it being written by insurance companies such as the standard ward coverage and semi-private and private and everything else you want. The insurance companies write it. We have no quarrel with that.

MR. COULTER: In your research or in any research that you have done do you find that in any particular communities there is a great shortage of, we will say, medical doctors or health clinics and so forth?

MR. ARCHER: Well, I don't know - shortage is not a good word. I say there is a disparity. If I had a disease to be diagnosed I would rather live in Toronto than any other part. If it was in all Canada, which is not within your terms of reference, you could probably say, "Yes, there is a shortage." I think it might be used in parts of Ontario. I think the doctors might admit there is a shortage of medical services in some parts of Ontario. I am not quite sure what the remedy would be if you are going to ask me the next question. I will answer it before you get to it.

MR. COULTER: I had one other question I wanted to ask. It has left me at the moment. It may come back later and I will put it.

THE CHAIRMAN: Fine. Dr. Butt?

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DR. BUTT: Thank you, Mr. Chairman. I was very interested in your comments about group practice. I am a little bit interested to know just what you mean. I know what you mean by your clinic because you have that in there precisely. Group practice, is it three or four obstetricians and they are group, are they not?

MR. ARCHER: I think so.

DR. BUTT: A consultant working with a general practitioner is a group. Another thing I was wondering, what happens to the case where a doctor, say, within a group wishes the opinion, or perhaps the actual surgery done by somebody outside of that group in which group you are talking about there is a qualified surgeon in terms of our Act and in terms of your definition?

MR. ARCHER: I don't know, sir. You are getting technical.

DR. BUTT: I am not being technical because Mr. Hamilton, I believe, stated you wanted nothing to interfere with this group.

MR. HAMILTON: I don't think I said that, sir.

DR. BUTT: It will be in the record. What did

you say?

MR. HAMILTON: I said our position was clear.
We don't want this Act to disturb the group practice that we have.

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DR. BUTT: Already set up?

MR. HAMILTON: Yes.

DR. BUTT: Fine. Coming back to what I stated. What happens in this specific instance? I am talking about

the practice of medicine. What do you do? Have you any

ideas?

MR. HAMILTON: I would think in any group practice, talking about it in its broadest terms now.

DR. BUTT: I am talking specific terms.

MR. HAMILTON: Pardon?

DR. BUTT: Specific terms; specifically I am asking you what would happen if a general practitioner within your group decides that such-and-such a doctor outside the group should do the surgery?

MR. HAMILTON: If they decided that, they would go to him and have him do it.

DR. BUTT: That is all there is to it as far as your group is concerned?

MR. SIMON: For the record that was told us last week.

DR. BUTT: Thank you. It must be for the record when we start debating at the head table. I prefer that not to happen. The fact remains they don't stay within the sphere of the members of the staff. Another thing I would like to ask you: are there any doctors on the Board of Directors of

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this group?

MR. ARCHER: That is correct.

DR. BUTT: The doctors are on the Board, voting

4 members?

MR. ARCHER: Sure.

DR. BUTT: That is the main thing about the group part. I wonder, regarding your indictment on nurses which went on and on from 16 to 20 of your brief on page 4.

MR. ARCHER: Our what?

DR. BUTT: Your indictment; this shortage, a shocking indictment of our society that these people are invariably, if not the lowest paid, among the lowest paid compared with any other profession in Canada.

MR. ARCHER: I don't think it is an indictment of the nursing profession. It is an indictment of our society that it happens.

DR. BUTT: I was going to ask you, you have the O.H.S.C., a particular profession or hospital and it is under the Government. Is this what you say?

MR. ARCHER: I think so.

DR. BUTT: Then you make this statement as well.

MR. ARCHER: Yes.

DR. BUTT: Is there no incongruity in the two?

MR. ARCHER: Not at all.

DR. BUTT: I see.

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many years and now we have the O.H.S.C. and we are having trouble there, too, because of the philosophy of the O.H.S.C. that we could remedy this condition, but at least the O.H.S.C. has only had a few years in which to make the necessary changes. Somebody says one hundred years and somebody else says four hundred - I don't know, that there has been behind that when private enterprise, if I can put it that way, had hold of the whole thing. They were the ones that are responsible, not O.H.S.C. That has only been in business a few years.

DR. BUTT: What about England; the nurses can still go on strike; isn't that correct?

MR. ARCHER: I suppose they do. I don't know.

They should hold a strike in Canada if they want.

DR. BUTT: That is your suggestion for carrying on the profession?

MR. ARCHER: I don't suggest anything. There is no law in Canada that says they can't.

DR. BUTT: That is correct. I think probably we have got down to the fundamental: do you feel unions should be under government trusteeship?

MR. ARCHER: No.

DR. BUTT: Thank you. That is all.

THE CHAIRMAN: Mr. Major?

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MR. MAJOR: Just to clear up, this \$2 an hour, is that an unreasonable wage for a nurse?

MR. ARCHER: I don't think it is enough. I don't know. Is that what nurses get?

MR. MAJOR: You don't think it is enough?

MR. ARCHER: No, it is not enough.

MR. MAJOR: Coming back to the question which Miss Reid asked you referring to page 3 of the Sheraton-Brock meeting.

MR. ARCHER: Where is that?

MR. MAJOR: Page 3. It is referred to on the second paragraph of page 3 of your brief and it is also on page 7 of the Sheraton-Brock meeting. I would like to clarify something because it is very important to this Enquiry that we know exactly, particularly in respect to the statement at the bottom of page 5, the last sentence in the second last paragraph on page 5 of your Sheraton-Brock report. This Enquiry has got to find a starting point. There is a great deal of material in your presentation. I would like to commend you on various parts of it. Maybe to start this off you will refer to page 4 of your Sheraton-Brock report where you say, in essence, with regard to cost, we can't afford not to pay them. I will accept your opinion on that at the present time, but we have got to find a launching pad. I would gather, on page 3 of this, and page 3 of your brief itself, your approach is

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that we make a beginning.

MR. ARCHER: Yes.

MR. MAJOR: I don't know what is in the mind of government. I would assume because of Bill 163 the Government is saying, in my language, "We want a launching pad and here is our launching pad." We also want a program. Do you think Bill 163 is a reasonable launching pad? Never mind one year or five years or fifteen years from now from the launching pad - even though you say we can't afford to be without it, would you think Bill 163 would form the basis of a reasonable launching pad?

MR. ARCHER: No, sir.

MR. MAJOR: How far now do you want this

launching pad to go?

MR. ARCHER: I want the launching pad, if you are going to use that terminology, I want the launching pad to have the missile pointed in the right direction. I want it to start off with government and government sponsorship of the scheme, universal coverage for the people of Ontario. Limiting the coverage is what I mean by a piecemeal approach. I don't believe Bill 163 satisfies what the trade unions believe to be the necessary beginning to a universally-covered, government-controlled scheme. I think that is the best answer I can give for the question. Obviously, we differ, but we differ honestly.

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MR. MAJOR: I hope so. All right.

MR. ARCHER: I would hope not.

MR. MAJOR: Talking of insurance you say on

page 5:

"These people are in the long run more dangerous opponents than the doctors themselves."

I think this is a good point, the statement you have just made. My question could be: why do you believe this should be government-controlled rather than open to the industry, and in relation to that last sentence can you tell me why you want it this way?

MR. ARCHER: I suppose what we really must say is we want the profit motive taken out of health care for the citizens of Ontario. That is basic. That is the philosophy with which people honestly disagree. We have done the necessary research as to the costs. We could debate all day about it, bandy the figures backwards and forwards. It is an honest difference in philosophy. We believe that the health care of our citizens should not be subjected to the needs of private profits, that it should be the responsibility of the Government to see that the health needs of our people are looked after. I can't add more than that. It is our philosophy.

MR. MAJOR: It is a good answer because you have

MR. MAJOR: I hope so. All right.

MR, ARCHER: I would hope not.

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cleared up one point. If you differ with this statement please let me know. You haven't made any statement in respect to the fact you think administration by government would be any more efficient than administration by any individuals?

MR. ARCHER: No. I would say that administration, the cost of administration might differ materially, but administration as such could be done by people, the type of people you use on your administration. In fact, that is what the Blue Cross did, as I remember, in the taking over by the O.H.S.C.

MR. MAJOR: That is correct.

MR. ARCHER: So the administrators don't matter.

MR. MAJOR: Now, then, if there was some

arrangement made here where there would be beyond a shadow of a doubt no possible price whatsoever in Bill 163, would you then have any positive antagonism on this being on a carrier basis rather than government?

MR. ARCHER: I think it is an academic question.

I do not see why a private insurance company, a private carrier,
would take on this kind of responsibility.

If I were the general manager of an insurance company, I would not do it either. It is purely academic.

MR. MAJOR: We had a presentation this morning from the United Church people - I forget the name - it was from the United Church Council in which they said there is enough

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people in this world to have an interest in other citizens without any problem, and I suggest there are.

MR. ARCHER: I am positive there are many citizens. There is no organization set up on a private motive for the purpose of making profit. There is no reason that we should. It is not desirable they should.

MR. MAJOR: There is always a first time. And this may be it.

MR. ARCHER: All right, I will answer the question when it happens.

MR. MAJOR: Mr. Archer, on page 4 of your Sheraton-Brock Hotel production, the second paragraph; the question has been asked of this Enquiry on previous occasions that some of these broad comprehensive approaches could have an effect - five or six hundred million dollars worth of bills on the books. I think in your language and in my language and in the language of any individual this is a big chunk of money to absorb into society.

MR. ARCHER: Yes.

MR. MAJOR: This five or six hundred million dollars is approximately 25% of the total earnings of the industry of the Province of Ontario. Do you think that this could, in any way, affect the economy of the Province of Ontario and particularly in respect to some kind of business recession? Do you think we would be broke, or should we take



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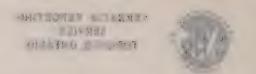
this in block stages?

MR. ARCHER: I do not think I can answer that question. All I can say is that other countries throughout the world, Sweden, Great Britain, and others, have taken this kind of approach to medical health care and they are not broke and not likely to go broke. It would seem to me people themselves would be willing to pay - it is not simply taking this much money out of circulation. A great deal is being paid into private insurance companies and what we consider inadequate medical care. I think there is a difference between what is now being paid and what would be needed extra to provide the type of care we want.

I do not think it is enough for the richest province, the Province of Ontario, to go broke.

MR. MAJOR: You missed my point. You must remember that the National Health Services which was approved in 1911 - there was a long period of transition.

what I want to get is, you as an official representing a great number of labour people in the Province of Ontario, I cannot believe you would be in agreement to make a drastic change and to throw it into a transition period that might cause a great deal of economic problems and dissension for the Province of Ontario. How fast this can travel without getting us into trouble. You consider an ultimate proposition, comprehensive health services of five or six hundred million



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dollars. How fast do you think we should do this? Is it five years or ten years or six months? Would you have something reasonable in your mind?

I know this is a snap decision you have to make.

MR. ARCHER: I have not any idea. I will answer the question as I did before. I feel much happier if a plan was being launched on what we consider sound principle of comprehensive universal coverage and government control and operation. Then, I would be willing to talk about the speed.

If it does not start off on that basis, I think it is starting off on the wrong basis. I do not think it is satisfactory. I do not think I can answer any better than that.

MR. MAJOR: You were not in here this morning?

MR. ARCHER: No.

MR. MAJOR: We had a discussion on health education, and how far it should go. We pointed out, in my questioning, that there is a tremendous area and it is dubious how far we should go. You are in agreement with basic health education?

MR. ARCHER: Yes.

MR. MAJOR: I want to compliment you because in your brief, and I have asked this question from at least two delegations, you have outlined what you think is a good basis

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dollars. How fast do you think we should do this? Is it five years or ten years or six months? Would you have something ressonable in your mind?

I know this is a snap decision you have to

MR. ARCHER: I have not any idea. I will answer the question as I did before. I feel much happier if a plan was being launched on what we consider sound principle of comprehensive universal coverage and government control and operation. Then, I would be willing to talk about the

If it does not start off on that basis, I think it is starting off on the wrong basis. I do not think it is satisfactory. I do not think I can answer any better than that.

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for group practice.

MR. ARCHER: Yes.

MR. MAJOR: A lot of people found this a little difficult to answer.

Coming back to a question Miss Reid asked you on page 22, if I recall it ---

MR. ARCHER: Which one are you on now?

MR. MAJOR: The blue one. The Advisory Council.

Are you acquainted with the details that were presented by the Canadian Health Insurance Association Advisory Council?

MR. ARCHER: No, sir.

MR. MAJOR: Your Advisory Council appears to me compatible to what they suggested. There is an Administration Board to the Medical Services Incorporated and the Canadian Health Insurance Company. There would be an Advisory Council which would act as a policy board. This policy board would have proper and equitable representation for the consumer.

Is this the type of thing you have in mind?

MR. ARCHER: I am worrying about the word

"policy." How far would the policy go - Advisory Council

could make policies?

MR. SIMON: The Medical Association suggested the consumer representation on the Advisory Board, not the insurance people.



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MR. MAJOR: Regardless of who takes credit for it, there should be an Advisory Council above the Board of Administration for Medical Services Incorporated. This Advisory Board could handle all, and it would be the liaison, the connecting link, between government and carrier.

MR. ARCHER: If you are talking about the Ontario Medical Association here, I know that one. I am afraid they want a committee that is composed of nine people: three from the Medical Association, three from the medical carriers, one civil servant, and two to look after the public interest. I consider this a pressure group and not an Advisory Board.

MR. MAJOR: I am only talking of principle.

The Advisory Board has been suggested at least by two organizations, and you come along with another.

MR. ARCHER: Yes.

MR. MAJOR: Let us boil this down. I suggest this Advisory Board would be the policy-making board with proper and equitable consumer representation on it. Is this the type of board you feel is necessary?

MR. ARCHER: I do not think it can be policy-making, sir.

MR. MAJOR: Can you delineate what you want your Advisory Board here to do?

MR. ARCHER: I want it to be a liaison between



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the consumer and doctors and others who are interested in this and the administration so the administration does not become bureaucratic and can also be consulted by Ministers for necessary legislative changes.

I do not want too many people who can make administrative or legislative policies because I think of the saying of too many cooks spoiling the broth.

MR. MAJOR: You agree with what I say and I agree with what you say.

MR. ARCHER: If you said what I think you are saying, I agree.

MR. MAJOR: On page 14, Article 6:

"Group practice is easily supervised and quality controls maintained by responsible medical boards."

I have two questions of this. First of all, what do you say is the composition of a responsible medical board and where do you get the individuals to make up the composition?

MR. ARCHER: I do not think there was any intention with other than a responsible medical board as it is now constituted.

MR. MAJOR: How do you mean as now constituted?

MR. ARCHER: I think supervised as far as a

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I have no desire to interfere with practical medicine. I hope the doctor will stop interfering with the practice of trade unions.

MR. MAJOR: We are not talking about responsible medical groups.

Coming down to page 15, the last sentence on page 15:

"---there was a very close similarity of percentage of national income spent on medical care ---"

First of all, I want to know what you mean by national income and I want to know what you mean by medical care.

MR. ARCHER: I think at this point I have to turn this over to Research for the definition of these terms.

I assume that it is gross national income.

MR. MAJOR: Gross national profit?

MR. ARCHER: Yes.

MR. MAJOR: "Medical care" - do you mean this in its broadest sense - drugs, everything?

MR. ARCHER: Yes.

MR. MAJOR: All the health services you can

think of?

MR. ARCHER: Yes.

MR. MAJOR: I have done a bit of calculation on

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page 15 and 16, particularly on page 16, and have tried to arrive at a cost for a physician in the Province of Ontario, everything being equal. This would cost us approximately \$276 million a year to look after the citizens; that is, men, women and children of this province.

I am not going to guarantee this, but it is the reasonable approach from a statistical average standpoint.

You do not have any figures for all the rest - what can I add to this to fulfil your term of medical service?

MR. CRAIGHS: You have to make yourself a little plainer.

MR. MAJOR: I only know what is in my life.

MR. CRAIGHS: All I can say is my figures would be as good as yours.

MR. ARCHER: What you are suggesting is all other medical care costs - talking to my colleagues at this stage of the game, I do not know if it is material to this committee that those figures be given to them. We will tell our Research Department to get them and we will send them to you.

THE CHAIRMAN: Are you reading that 4.41% of gross national product equals so much and you know what the physicians' services cost, so it is the difference between those? Can you give us the difference? Do you know what 4.41%



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these statistics that you have set forth at the bottom of page 15 and 16, particularly on page 15, and have trued to arrive at a cost for a physician in the Province of Ontario, everything being equal. This would cost us approximately \$276 million a year to look after the citizens; that is, men, women and children of this province.

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of the gross national product would cost?

MR. MAJOR: Eight hundred billion dollars.

THE CHAIRMAN: That is 4.41?

MR. MAJOR: Yes.

Have you any figures that we can check the 4.41?

I think you made a fine suggestion that your Research Department bring this down. Never mind the I.L.O. Do this from an Ontario standpoint.

MR. ARCHER: We will try.

MR. MAJOR: On page 17, again on the Royal Commission presentation, as a matter of interest you say:

"We do not consider that the fee-for-service basis is the best, either for the doctor or for the patient."

And further on you say:

"We do not claim that the salary system of payment is perfection, but what we do say is that it is the best in terms of the Ontario situation."

I spent a couple of hours the other night on this and I must admit I could not figure out exactly how you arrived at the fee-for-service basis is not the best for either the doctor or patient, and for the Province of Ontario as a particular statement that the salary system would be the best for the general practitioner.

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How do you arrive at this sort of thing?

MR. ARCHER: I think it is stated in the brief, sir, that we believe that doctors should be well paid. We are not opposing particularly the fee-for-service basis of payment. It is widespread. We do not believe it is necessarily the best payment. It is a hit-and-miss payment.

I hear doctors telling us of how many times they are not paid. A substantial salary, of which a doctor was assured, for instance might attract doctors to the out-of-way areas which I think Mr. Coulter questioned me about. I know we are saying here that this is complete and utter dedication to the fee-for-service is one of the things that makes it difficult to have a dialogue with doctors in which we both talk the same language.

THE CHAIRMAN: I do interpret your brief here definitely and specifically as that you feel that the salary basis is preferable to the fee-for-service basis.

MR. ARCHER: From my point of view, I think so.

MR. MAJOR: I look for some logic behind it.

I cannot say that the United States should not be spending seventy-five billion dollars a year getting to the moon.

MR. ARCHER: It would be an opinion.

MR. MAJOR: Is this your offhand opinion?

MR. ARCHER: No, not my offhand opinion.



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It seems to me, sir, a fellow with an assured income is better able to plan and do things that he has to do and it is a better method of payment than the fee-for-service or the hit-and-miss system of just what you get from hour to hour or day to day.

It's as simple as that. Maybe the doctors would sooner have the fee-for-service, I don't know. As I understand it, there was a tremendous per cent of the doctors in this country who are on a salary basis and enjoy it quite well.

MR. MAJOR: There are quite a number in private practice of medicine at large. I understand that the doctors in Saskatchewan and the doctors in England have never been so well off and yet are you going to destroy our fee-for-service basis in the Province of Ontario so that the doctors could make more money? Are you willing to realize this objective may be the answer? This condition may be the result of our program?

MR. ARCHER: I don't think it would be, sir. I am not willing to admit that would be the result. I den't think it would abolish a fee-for-service either in Great Eritain or in Saskatchewan so I don't know how you can arrive at your conclusion.

MR. MAJOR: I think you are right. There is a great deal of salaried doctors in Great Britain. To some extent I think you are right. The very fact that they put this proposition up as a State-sponsored plan has cost a lot



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of money. It is bound to cost a lot of money because the doctors are earning more than they did before.

MR. ARCHER: I have no objection to that, sir.

MR. CASWELL: I wonder if Mr. Archer was aware that when the Sault Ste. Marie group appeared before us the Director of Medical Services was very emphatic in answering the question to the fact that the doctors there were not working on salary.

MR. ARCHER: That may well be, sir. I accept your word for it. I don't know if that is so. I don't doubt it.

MR. MAJOR: Mr. Archer, on page 21, under the paragraph on administration, the second line you say:

"Our principal concern is to oppose any system of administration which would place control in the hands of one interested group."

Now I don't know how to overcome this. I don't know. Can you tell me how? Sooner or later doesn't some group control this? The Advisory Committee of government, the medical profession? Just what are you getting at?

MR. ARCHER: I think it is obvious, sir, to everybody else on the panel that we are saying that one interested group, I think we are talking of occupation of groups, by interested groups, we are saying it should not be

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the doctors themselves or simply the civil servants but that the administration be in the hands of the representative group of people. I don't think it means anything more than that.

Certainly we never intended it to mean more than that.

DR. BUTT: What do you mean by a representative group of people? What do they represent?

MR. ARCHER: I think, for instance, there are consumers, very interested group, that should be represented on any administration.

DR. BUTT: Specifically who would be the consumer? Are you talking about a housewife?

MR. ARCHER: Might very well be.

DR. BUTT: What about the Government; is that not a consumer?

MR. ARCHER: I think the Government could be represented on such a panel.

DR. BUTT: Thank you. I just wanted to understand what you were thinking of.

MR. ARCHER: I am not thinking purely in terms of representation by labour. Labour as such might not be represented, but I would do my best to see that they were, sir.

DR. BUTT: That is a fair statement.

MR. MAJOR: I gather, on page 21, the second last line in paragraph 60 should have been lay instead of law?



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MR. ARCHER: Yes, I would think so. I would think lawyers can be represented on this committee.

MR. MAJOR: I gather from your statement on page 23, paragraph 2, in the middle of the paragraph, that you would have no particular sympathy with any type of patient participation in respect to a health plan?

MR. ARCHER: I don't follow you, sir.

MR. MAJOR: Patient participation in my terminology is along the line of some place the fellow who is going to
get the service, must pay something to that service out of his
pocket.

MR. ARCHER: The fellow who is going to get the service pays for it in one way or another; just a matter of how they pay.

MR. MAJOR: I am talking about direct.

MR. ARCHER: Not for basic service. If he wanted anything else than would be provided in the initial stages, perhaps some place down the line, everything would be provided, but basic service I don't think he should be asked to pay for except through taxation or contribution.

MR. MAJOR: All right. Now, then, there isn't any status of society that hasn't got some villain so now this being so should there be any privilege in respect to carriers or the Government, Commission, whoever is going to be responsible for this, in respect to, say, the administration set-up



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paragraph 60, should these people have any control over the billings?

MR. ARCHER: Now, let me see if we understand each other. By the billings you mean the cost of the service?

MR. MAJOR: That is right.

MR. ARCHER: Should who be in control?

MR. MAJOR: We have got a law here that says you must not commit murder.

MR. ARCHER: But we still do.

MR. MAJOR: People are punished if they commit murder. Now we are going to, without any participation by the public, getting it free, as a matter of fact, directly but indirectly they are paying for it and somebody has committed murder on the service, should the carrier or the Commission or whoever is in charge of this have any power to put this fellow on the carpet?

MR. ARCHER: I would think so. I would think the schedule of fees - I am not sure I agree with the method of arriving at the schedule of fees. If I could do that for trade unions, they would be the highest-paid people in the world. The schedule of fees is set by the Medical Association, and if someone is gouging, I will use somebody else's words over here, I think they would have to be brought to task. It would not seem to me anybody would be opposed to that, insurance companies or anybody else.

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insurance companies or anybody else.



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MR. MAJOR: Same application to citizens.

MR. ARCHER: You may have a citizen, say, abusing the privilege. This would be much more difficult, not quite as black and white, I don't think privileges should be abused, and I think it would be up to the doctors themselves - this would be a medical decision I think that might have to be made rather than a decision made by a lay body as to whether or not the privileges were being abused and it would be a doctor who surely would have to make a decision on that, I would think.

MR. MAJOR: Okay; we have the Jones family: The Jones family over a period of a year never had any office calls, two children, and everything is home calls. Home calls include preventive medicine up to treatment of acute condition and the doctor gets his telephone call to come to the home. He doesn't know whether it is an acute condition or for an inoculation. What do we do about it?

MR. ARCHER: I don't know very much you can do about it. I would think there would not have been a great abuse of the privilege in other areas to have shown there is not any greater abuse of the privilege under this new scheme, whatever it may be, than exists at the present time. I think it would be a medical question. The first call, perhaps the doctor would have to go. I think the doctor could answer this. This doctor would have to go to find out what was wrong. From



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Jones family over a period of a year never had any office calls, two children, and everything is home calls. Home calls include preventive medicine up to treatment of acute condition and the doctor gets his telephone call to come to the home. He doesn't know whether it is an acute condition or for an inoculation. What do we do about it?

MS. ARCHER: I don't know very much you can do about it. I would think there would not have been a great abuse of the privilege in other areas to have shown there is not any greater abuse of the privilege under this new scheme, whatever it may be, than exists at the present time. I think it would be a medical question. The first call, perhaps the doctor would have to go. I think the doctor could answer this.



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there on in he could decide what he wanted them to do. I wouldn't want to interfere if I were on this Commission with a doctor's right to say what should be done under those circumstances. I think I would be willing to be guided by the recommendation.

MR. MAJOR: I submit, Mr. Archer, the doctor hasn't got an answer for us and he has got to answer the telephone. What I am trying to clarify is the union's approach as to whether or not there should be any kind of arbitration procedure set up whereby the citizens can be judged guilty of abuse as well as the medical profession. I can't see this is a one-sided affair. It is not a one-way street. This has got to be a two-way street and you know what will happen? The citizen calls the doctor and he goes or doesn't go, but this citizen who is repetitively calling the doctor ---

MR. HAMILTON: Can you find anything in our document that indicates to you we are proposing a one-way street?

MR. MAJOR: I think your whole intent here is to leave the citizens so free that even the Lord himself could not chartize him if he was a villain and this is not quite right because we do have a certain percentage of citizens who have to be kept a bit under the thumb, to be reasonable with them.

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again it is a difference of approach, lawyers have a saying that hard cases make bad law and if there are citizens like this, I think it would be so very much in the minority that I would sooner we put up with them and gave the necessary services to the great bulk of our people. This might be, I don't know, a hardship that we have to put up with. I would hope in some way you can handle it. I am not willing to make the Medical Services Act in Ontario conditional on what I think very, very few people would take advantage of.

MR. MAJOR: I think maybe the question was an unfair question but experience, possibly, is the only thing that helps us in this area and we do know, under certain conditions, if you let one person get away with it, all the neighbours try and get away with it. Therefore it is necessary for a reasonable degree of prudence, that reasonable men should put in here some kind of clause to control this and then exercise the right of that clause on a discretionary basis with arbitration being there if it is necessary.

MR. ARCHER: I won't quarrel with the principle

If you show me what it is you are drawing up, I will be glad to

criticize it or analyze it at that time. I realize it is a

difficulty. I don't know the answer.

MR. MAJOR: Thank you, Mr. Chairman. Those are all my questions.

THE CHAIRMAN: Mr. Mulrooney?



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MR. MAJOR: Thank you, Mr. Chairman. Those are

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MR. MULROONEY: Thank you, Mr. Chairman. I am a little concerned with certain aspects of the Sault Ste.

Marie group practice situation. If the Sault Ste. Marie people under this Bill were considered carriers, the Bill provides that they must underwrite guaranteed renewable standard contracts to any person who applies. Now, I wonder if you would consider, if an arrangement could be made with another carrier and one carrier at least would be willing to do this, any application of that sort of thing - some of their people may move out of the area and they could not continue coverage there; a matter of providing standard contracts that are non-cancellable could be something of a problem there.

Under the Act as it is written, would you consider that provision as a method of taking care of this problem would solve at least part of their problem?

MR. ARCHER: I certainly consider it, sir.

Have to be considered, of course, with the Sault Ste. Marie

people themselves as a board and whether it would solve the

problem or not, I would have to give it more consideration

than I can just on the spur of the moment. It is a suggestion

worthy of consideration.

MR. MAJOR: You realize, Mr. Archer, the Bill in its present formula would not permit this?

MR. ARCHER: Yes.

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would permit transfer. Transfers are a very simple procedure; have been handled across North America and even between here and Australia without any difficulty. It would not permit a carrier to pass on his liability for satisfying this Bill to another carrier under the present circumstances.

MR. MULROONEY: That is all, thank you, Mr. Chairman.

THE CHAIRMAN: Any other questions?

MR. CASWELL: I am a little concerned, Mr. Chairman, with one statement that I thought Mr. Archer made at the beginning, or suggestion that you made that the Enquiry was restricting or appeared to be restricting presentations being made. Is that the impression I got, sir?

MR. ARCHER: I think I qualified it as much as I could from reading newspaper reports. That seemed to be the feeling that had been left by the newspapers. I must admit that after the searching questions to which I have been subjected to here - I am very glad. I don't mean that in a derogatory sense at all - I think I would withdraw those remarks.

MR. CASWELL: I think this is one thing we have endeavoured to be extremely careful about, to see unlimited time is given to everyone. That is what made me wonder.

MR. ARCHER: I would not quarrel with that.

THE CHAIRMAN: Mr. Whitney?



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MR. WHITNEY: I think, Mr. Chairman, we should have a few remarks on the petition that has been brought in so we will just know what weight to give to it more than in just a general sense. Could you tell us, for instance, how you picked up this petition and what material you gave to people before they signed?

MR. ARCHER: Yes, sir, very glad to. This little yellow book that Mr. Major was calling the Sheraton-Brock report, which suits me.

MR. CASWELL: Suits the Sheraton-Brock, too, sir.

MR. ARCHER: This was presented in resolution form to our convention which represents delegates from every nook and cranny of Ontario; somewhere in the neighbourhood of 1,000 delegates. They passed this whole booklet after much debate and instructed us to carry on a campaign for the type of medicare that is outlined in this little booklet. Thousands of these yellow booklets, leaflets, I am sure - I don't know whether they are on record. If they are not we would be very glad to make up a kit for each member of the Committee if they so desire - went to all the local unions, labour councils and other interested bodies.

We got requests from most unusual people or groups but we sent these kits out. There was a kit made up and with the kits went as many of these cards as they felt was

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necessary and they signed them and returned them to us. Now, basically, that is what happened. If you want any more detail I would be glad to answer but that is the way the campaign was conducted.

MR. WHITNEY: And the campaign followed shortly after the approval at the convention; is that the way it was done?

MR. ARCHER: Yes, sir. We are sorry we haven't a great deal more than that but unfortunately both governments decided to hold elections which interfered with our medicare campaign. While we were getting cards our people were involving themselves in two election campaigns: one federal and one provincial on behalf of various political parties.

MR. WHITNEY: The reason I ask the question is I notice there November 5th, 6th and 7th, 1962, and I think for the record we should probably know just about what months and then what year the petition was done.

MR. ARCHER: Perhaps the Secretary-Treasurer would answer this.

MR. HAMILTON: Be following November, be

December-January, I would think, of 1963. Just following the

convention. I might elaborate abis on that because when you go

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the approach that we had taken to this problem and while we would like to see more cards, we think this is a very excellent representation of the feeling of our people scattered throughout the province in support of the things that we passed at our convention. This is evidence of the feeling of the people in that plan.

MR. WHITNEY: This gets to my next question.

Did you make a statistical compilation by geographic area as to the number of cards returned?

MR. HAMILTON: No.

MR. WHITNEY: I notice Sarnia, the few that are on the table here, Sarnia, Windsor.

MR. ARCHER: They were probably picked from that area, in the bags there, as the area, and probably the ones at the head table are all from the same area.

MR. HAMILTON: I think it is fair to say they are widespread and they cover practically every city in the province and every town in the province but we did not do a calculation of how many from each town.



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MR. WHITNEY: I just thought if you had it it would be good to have it on the record. In view of the remarks of Mr. Archer, that medical services should be made available, irrespective of how much money a man makes or what he happens to own, how does that tie in with the statement on your card, where you say "Paid for according to ability to pay."? Would you explain this statement. I am at a loss to know how those two things jibe.

MR. ARCHER: The ability to pay, we were thinking of in the form of taxation, such as you would say the same thing about the old age pension. An old age pensioner who had a pension could pay and that they should get, I think at the time it was \$75 a month at age 65, regardless of ability to pay. I think it is used in that sense, without any means test.

MR. WHITNEY: I am not trying to put words into your mouth. Can we say that what you mean here is paid for out of government taxation, according to what the government feels is the ability of the taxpayer to pay?

MR. ARCHER: Yes and no. I think it may well have to be subsidized from taxes, but we see it as a contributory scheme, sir, with contributions coming from the individuals, much the same way as the Hospital Services; but everyone being covered, regardless of his

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inability to pay, might be a better word than ability to pay, I would think, in a strictly legal sense.

MR. WHITNEY: I do not think this other question will take too long. We have already touched on this area. It has just occurred to me that I am still not in a settled state about it.

Whatever our recommendations are and whatever the law is going to be, more particularly with respect to our own recommendations, we realize that there are a lot of varieties and very important provisions in labour contracts with respect to medical services, and we wouldn't want to make any recommendation that would cause any difficulties, that we didn't foresee. And we have to make calculated decisions here, probably, or recommendations.

Is it going to cause -- if the present Bill, with the general tone running through it now, which seems to be government policy -- to a large extent, anyway, we expect that it is government policy. There will be recommendations and changes, undoubtedly, as a result of recommendations. Do you see any serious rupture of those agreements or difficulties in the agreements if it goes along on a basis that the welfare group, of course, is fully subsidized now. There may be another section of income earners with full subsidization. There

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MR. WHITNEY: We have them.

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1 MR. ARCHER: Yes.

MR. WHITNEY: If there is no serious area of difficulty that you want to caution us about -- If any of your experts, in making their studies, have pointed out that there is a certain thing here that could be very mechanically difficult for you, we would like to know so we can keep our foot out of these traps.

MR. ARCHER: I can't see any, sir.

MR. WHITNEY: That is all I have, Mr.

Chairman. Thank you very much.

11 THE CHAIRMAN: I have a couple of questions.

12 In presenting the Medicare plan to your convention at 13 Niagara Falls, what is the procedure that leads up to 14 that presentation? I would assume that you have a 15 committee to study this. They come in with probably a 16 plan almost as it is here and present it to your convention?

MR. ARCHER: Yes.

THE CHAIRMAN: To what length was this discussed? Was there considerable discussion about it or was it almost taken very quickly in acceptance?

MR. ARCHER: No, sir. We couldn't do 22 anything at our convention like that. This one was 23 discussed practically the whole day. The microphones 24 were lined up -- 20 speakers at half a dozen microphones Waiting their turn to tell an executive of the Provincial MR, ARCHER: Yes.

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THE CHAIRMAN: Right from the beginning, though, would it be correct to say that there was general agreement with it, or was there fear expressed in some parts about a universal medical plan?

MR. ARCHER: No. I think it would be fair to say, sir, that the trade union movement has been on record in favour of the principle of a universal medicare plan and on that principle, there wasn't much difference. The difference was on details.

THE CHAIRMAN: Actually, while this happened in 1962, that is not the first time that the trade union movement has been putting this forth?

MR. ARCHER: No.

THE CHAIRMAN: They have been playing this tune for a good many years?

MR. ARCHER: I would think so. They
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1	THE CHAIRMAN: To what extent do you feel
2	that the average person in the union is knowledgeable
3	of what might be considered to be the pros as well as
4	cons in a universal medical care approach?
5	MR. ARCHER: It is a very difficult question
6	as you know. I would think more so than the average
7	person on the street, because of the discussion that
8	has taken place, the literature he has received and
9	I realize that some of the literature might be called
0	propaganda, too. I am not trying to say anything
1	differently. But he has been intrigued by the question
2	of prepaid medicare and he has interested himself in it
13	and to the extent that the average person is interested
4	in any great, economic or social subject, I think our
5	people are probably more interested and probably more
6	knowledgeable than the average person in the community,
7	outside of the medical profession, perhaps, or somebody
8	who is directly involved.
9	THE CHAIRMAN: What led me to ask these
20	questions this is a very dramatic way, of course
21	the way it reads here:
22	"I support Medicare. I support the
23	"O.F. of L. campaign to provide medicare
24	"for all with the highest quality services

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"O.F. of L. campaign to provide medicare
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1	"to pay and without discrimination between
2	"rich and poor."
3	That is a pretty inviting thing to say
4	"Yes" to to anybody who might receive this in the mail,
5	without investigating to find out.
6	MR. HAMILTON: Would you sign one for
7	us, sir?
8	MR. ARCHER: We got some back from some
9	people with some unkind remarks. It wasn't quite that
10	simple.
11	THE CHAIRMAN: Any other questions?
12	MRS. AYLEN: On this subject of group
13	practice, on page 6 you say group practice should be
14	encouraged. Who are you suggesting should assist you?
15	MR. ARCHER: I would think the committees
16	and commissions that were set up to administer this
17	new medicare plan, whatever it might be, might give
18	assistance to the group practice.
19	MRS. AYLEN: Do you mean financial
20	assistance?
21	MR. ARCHER: I would think
22	MRS. AYLEN: Or administrative?
23	MR. ARCHER: I wouldn't be particularly
24	opposed to financial assistance. I do not know what form
25	it would take.

it would take.

i "to pay and without diserimination between That is a pretty inviting thing to say "Yes" to to anybody who might receive this in the mail, without investigating to find out. MH. HAMILTON: Would you sign one for MR. ARCHER: We got some back from some people with some unkind remarks. It wasn't quite that THE CHAIRMAN: Any other questions? . 3 MRS. AYLEN: On this subject of group 18" practice, on page 6 you say group practice should be encouraged, Who are you suggesting should assist you? MR. ARCHER: I would think the connittees and commissions that were set up to administer this new medicare plan, whatever it might be, might give assistance to the group practice. MR. ARCHIR: I would toink . .. MR. ARCHER: I wouldn't be particularly opposed to financial assistance. I do not know what form

1 MRS. AYLEN: Have we got this report of 2 the Toronto District Labour Council on a medical care 3 plan for Toronto? 4 MR. ARCHER: Have yought it? 5 MRS. AYLEN: Has that been sent out? 6 MR. ARCHER: We haven't. But we would 7 be glad to supply you with it. I do not know how much 8 material you want. I think it was Mr. Whitney -- if he 9 were interested in having a kit, we would be glad to 10 supply one to each and if you want the Toronto one, we 11 would supply that. 12 THE CHAIRMAN: I think if the Secretary 13 has one available for us, it will be all right. 14 MR. HAMILTON: It is in printed form and 15 we can make them available to each member of the Committee 16 THE CHAIRMAN: How big is it? 17 MR. ARCHER: We will give you anything 18 youwant. I do not know how much time you will get to 19 go through it all, but we will be glad to file it with the Secretary. And if any member of the Committee feels 20 21 he or she would like a copy for his own personal file, 22 we would be glad to supply it. 23 MR. WHITNEY: I was under the impression

these were picked up by way of canvass.

MR. ARCHER: They were picked up in different

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

1	ways.	
2		MR. WHITNEY: There are no stamps on these
3		MR. ARCHER: Some of them are and some of
4	them aren't.	
5		MR. HAMILTON: About two-thirds would have
6	stamps and the	balance would have come in in bulk lots.
7		MR. ARCHER: Our local union would circul-
8	ate its members	ship and they would turn them into the
9	local union hal	and they would be put in a parcel and
0	mailed into our	c office; so they would be mailed in, but
1	not stamps on	each individual card.
2		MR. WHITNEY: There is three stamps on
3	this package.	
4		MR. ARCHER: Yes. There are some that
5	sent them in.	
6	to the	MISS McARTHUR: On this last day of
7	hearings, Mr. (Chairman, may I make a facetious remark?
8		THE CHAIRMAN: Yes.
9		MISS McARTHUR: On page 4, I was very
20	interested in	
1		MR. ARCHER: On which?
22		MISS McARTHUR: In your brief to this
23	Enquiry, I note	e that you have made several comments on
24	nursing and I	find a common word coming up, in item

25 19 "working nurse" -- a working nurse and a non-working

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NR. ARCHER: Our local union would circulate its membership and they would turn them into the local union hall and they would be put in a parcel and mailed into our office; so they would be mailed in, but not stamps on each individual card.

MM: WHITMEY: There is three stamps on

MR. AHOMER: Yes. There are some that

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THE CHAIRWAN: Yes.

MLES MOARPHUR: Copage 4, I was very

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WISS McARTHUR: In your brief to this Enquiry, I note that you have made several comments on nursing and I find a common word coming up, in item 19 "working nurse" -- a working nurse and a non-working

VERBATIM REPORTING TORONTO, ONTARIO

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1 nurse. I was wondering, what do you call me? 2 MR. HAMILTON: I imagine, while you are 3 on the Committee, a working nurse. 4 MISS McARTHUR: Thank you. 5 MR. ARCHER: You are working, but not at 6 nursing, I guess. 7 THE CHAIRMAN: Any further comments? 8 MR. CASWELL: I just wanted to ask Mr. 9 Archer a question. I assume that practically all members of 10 the Federation are today covered with at least a standard 11 medical plan, through your labour negotiations? 12 MR. ARCHER: I would think a great deal 13 of them are. I think it is a fair statement. 14 MR. CASWELL: So it would seem to me . . 15 MR. ARCHER: . . . inadequate, in some 16 cases. 17 MR. CASWELL: . . . your greater concern 18 is for extended medical care? 19 MR. ARCHER: We like to say that the 20 trade union movement is acting in an unselfish manner 21 and it is more interested in those people outside of 22 the trade union movement who have no medical coverage than it is actually for its own membership, in carrying on 23 this campaign. It is not quite that simple, but . . . 24 DR. GALLOWAY: I agree. I have read your

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briefs on a number of occasions and they are certainly very consistent and I know that you are particularly interested in the health of the public, as you have just stated, and there are so many aspects to it. One of them is health insurance. You have never, so far as I know, put down the other aspects: housing, clothing, free education. Do you have any campaigns similar to this that would further ensure the health of the public?

MR. ARCHER: We are now conducting a campaign that I think probably would be ten times more extensive than this on the question of portable pensions and government pensions for our people.

We like to believe that we, almost singlehanded, were able to increase the old age pension by our campaign when we deposited hundreds of thousands of cards and petitions, and so on, on the government doorstop in Ottawa, on Parliament Hill.

I could go on and on and on. I think the trade union movement may be condemned or indicted for a lot of things, but surely not on the question of social progress -- fighting for the underdog, and so on, mainly because we have been the underdog so much of the time ourselves. There are a few people that are suggesting we are not any more. I do not agree with that. But up until recently, there has been no question but that the

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trade unions and the working man has not had what you might call a square deal and the Union has fought. I think we were the ones who fought on a committee like this for workmen's compensation. The insurance companies of the day, the private supporters of the day, wanted private workmen's compensation and we fought them for government coverage of workers hurt in industrial accidents. Unemployment insurance . . .

DR. GALLOWAY: What are you doing about these other aspects to show us the proper role of government, like food and housing?

MR. ARCHER: Housing is our campaign for this year. We are conducting almost the same campaign this year on the question of adequate housing for the people of Ontario as we did on this Medicare thing.

And, again, we would be glad to deposit with you, if it is necessary, or with your Secretary, the kind of campaign we are conducting now in the field of housing.

DR. GALLOWAY: These are also tax-supported

schemes?

MR. ARCHER: In many cases, yes, sir.

THE CHAIRMAN: Any further questions?

MR. MAJOR: Do I understand that Mr.

Archer was going to make arrangements for this extra material to be sent to us, or do we have to ask for it, as

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THE CHAIRMAN: No. He is going to leave a sample of it with the Secretary and then if we wish additional copies, we can get them.

MR. ARCHER: We will do anything you want, if the Chairman will instruct me on exactly what he wants.

THE CHAIRMAN: Is this satisfactory?

MR. MAJOR: Yes, that is fine. As soon as the meeting is over, I will ask them to send me a batch personally, so I will have it.

THE CHAIRMAN: I had intended to call a recess at 4:30, but it seemed as though we were getting so close to winding this hearing up that I delayed for a little while. Are there any further comments?

MR. CASWELL: You did, Mr. Chairman, intend 16 to tell the gentlemen here what a worthy representative 17 they have on the Commission?

MR. ARCHER: No. Would you mind introducing 19 me to him, Mr. Caswell? No. I am being facetious.

May I say, in closing, that we thank you 21 very much for your very kind attention and your patience 22 with some of the meanderings that we get into sometimes 23 in this kind of discussion and we hope we have been of 24 some assistance to you.

If there is anything else we can do in any

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If there is anything else we can do in any

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24 some assistance to you.

way, simply have your Secretary get in touch with us and we will be glad to co-operate in any manner we can. Thank you, again. THE CHAIRMAN: Thank you. We will have a five-minute recess how. --- A short recess.

the engineers with the second of the second и Thank you, again.

THE CHAIRMAN: Thank you. We will have

a five-minute recess now.

--- A short recess.

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THE CHAIRMAN: Will the delegates for the College of Physicians and Surgeons of Ontario please come forward. Do you wish to proceed then, Dr. Dawson?

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SUBMISSION OF

THE COLLEGE OF PHYSICIANS AND SURGEONS OF ONTARIO

Appearances: Dr. J.W.R. Webster Dr. J.C.C. Dawson

DR. DAWSON: Mr. Chairman, Dr. Webster, the President of the College, and myself would like to express to you the College's appreciation for inviting us to this hearing this afternoon.

We've already submitted our brief to you, which is pretty well limited to fact, and in a manner of an opening statement I think the only thing that we would like to say, sir, is that we have heard opinions expressed from those representing various consumer groups that they wish the people to have the very best quality of health service available, and we feel that in order to identify this quality of service to them, that there should be no confusion in the use of the term physician, and we have supported this in our brief with an outline of the educational requirements, and the training for the practitioner, and the training that the specialist in medicine or surgery, or in any of its branches, is

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1 required to take, and we present to you, sir, that no 2 other group in the health services has had this degree 3 of training. 4 THE CHAIRMAN: Some of our members would 5 like to ask you questions. Mrs. Aylen? 6 MRS. AYLEN: Mr. Chairman, this is a very 7 good history of your organization, and I understand that 8 you have the authority to, what shall I say, police, 9 that's a rather strong word. 10 DR. DAWSON: Discipline, sir? 11 MRS. AYLEN: Discipline. That's a fair 12 word to use of this term, and what measures do you take 13 if it is used contrary to the ---14 DR. DAWSON: Wherein a physician's conduct 15 has been complained of, the Executive Committee of the 16 College, which is a statutory body, reviews this, and 17 if they feel it is warranted, a charge of professional 18 misconduct is laid, and the doctor is summoned to appear 19 before the Judicial Committee, which is another 20 statutory body. 21 He can be represented by counsel, and witnesses 22 can be subpoenaed, and the decision of the Judicial Subcommittee can be a dismissal of the charge, not guilty, 23

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1 The Chairman of the Discipline Committee. 2 acting for the Committee, may issue an almonishment to 3 the doctor. 4 If the Discipline Committee feels that 5 the offence is of a gravity to warrant a longer suspension. 6 they will make the recommendation to the Council. which 7 will then give its judgment, which can be permanent 8 erasure, or a period of suspension for longer than three 9 months, and once erased, that prohibits the medical 10 doctor from practising medicine. 11 MRS. AYLEN: That's dealing with physicians 12 in your own organization, but anybody outside? 13 DR. DAWSON: The College employs an 14 Inspector for this purpose, who is a retired R.C.M.P. Sergeant, with a great deal of training in investigational 15 16 work. 17 It has to prove first of all that if the complaint is that the individual is practising 18 19 medicine, the College has to prove that medicine has 20 been practised, and this has to stand up in court. 21 The College then, under the Section of The Medical Act, will lay a charge against the individual, 22 23 which will be heard in the courts. THE CHAIRMAN: Mr. Whitney? 24

MR. WHITNEY: I have no questions, Mr.

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The Chairman of the Discipline Committee,
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THE CHAIRMAN: Mr. Naylor? 2

3 MR. NAYLOR: Actually I haven't any 4 questions either. I found the brief very clear and to 5

THE CHAIRMAN: Mr. Simon?

MR. SIMON: Mr. Chairman, there's one question. On page 4 you say, in paragraph 9:

"To complete the assessment of the foreign graduate's fitness to be licensed in Ontario he must pass a screening test, take two years of intern training in Ontario and pass examinations in English --- ".

What does this screening test mean to the individual doctor? What does he have to do, and why does it take two years of intern training in Ontario before the College will grant him an Enabling Certificate to write the examinations, when he may have had 20 years of practice in Europe, in another country?

DR. DAWSON: Mr. Chairman, in answer to Mr. Simon's question, the College is required under The Medical Act to register only those who have had a premedical and medical education equivalent to that provided by medical schools in Ontario.

The first step is to satisfy, to be satisfied

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that the individual is a graduate of a medical school meeting these requirements. Since there are all grades of graduates from any school, the College is anxious not to register the inferior graduate from an outside school.

It also feels that the man who may not have been engaged in the practice of medicine for five. ten, or fifteen years in his own country, that there should be some assessment to know whether he is a suitable person to intern in one of our hospitals, and for those purposes about three years ago the College adopted an examination, conducted by the Educational College for Foreign Medical Graduates. This is an organization that was established in the United States by the American Hospital Association, the American Association of Medical Colleges, the American Medical Association, and the National Board of Medical Examiners, and they have established an examination which is now conducted twice a year at a hundred and some odd stations around the world at the same time, where the graduates of foreign medical schools who were graduates of schools recognized by the World Health Organization, and have completed the requirement of 18 years of medical and university education, are examined in English and the clinical subjects.

Those that pass this examination are granted

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what is called the F.C.F.M.G. certificate, and this assures us that they are suitable people to intern in one of our hospitals. This is now a requirement for registration on the College's Intern Register, or Educational Register.

It's very interesting to note that in the Basic Science examinations before the E.C.F.M.G. examinations were required we had very high failure rates for foreign graduates. It was almost an imposition to ask our examiners to spend time examining any of these foreign graduates. Their English and knowledge of the basic science subjects was poor, but having come through this screening test, we are now getting a pass rate of 80 to 85%, compared to 40 to 50% before the screening test.

MR. SIMON: Don't you feel that two years of internship is too rigid for some doctors?

We realize that we would like to have all the doctors pass the examination, and be suitable for practice, but on the other hand I don't think we should be interested in keeping doctors out who would be able to practise here after being here six months.

DR. DAWSON: The purpose of the internship is a multi-purpose arrangement, or regulation, and in the first place these doctors have come to Ontario, or

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come to Canada, from areas where the practice of medicine is somewhat different. Their training has been different, and their use of drugs has been different. The drugs even have different names.

We're all familiar with the controversial 6 discussions going on on the use of generic names versus 7 the patented, or relistered names, and this is one of the 8 problems and one of the very important values of this 9 long intern training of the two-year period, is that it 10 gives the qualified, responsible people, heading up 11 hospital departments an opportunity to assess the skill. 12 Judgment, and knowledge of these interns, and each year 13 the College has found that it has to turn down -- the 14 reports that it receives -- it receives a confidential 15 report from the Heads of the major departments on the 16 interns, and it turns the intern back to repeat his intern-17 ship because of the reports that we are given on his 18 performance.

THE CHAIRMAN: What salary would such an intern receive? In other words, a doctor coming over here, would he be able to live during those two years on what he might receive in the way of compensation? DR. DAWSON: I think he gets in the neighbour-

hood of \$2,00 a month, Mr. Chairman. Now, that's a quick, off-the-cuff figure, plus his board and room.

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Now, in his second and third year he will get more. I think possibly one or two members of your Enquiry could help you on that.

THE CHAIRMAN: You mentioned an inferior graduate from another, foreign university. Do you mean by that that a student who has graduated from a university that you recognize as offering a program that is basically the equivalent of the education that a medical student would receive in Ontario, if he graduates you might still consider him to be an inferior graduate, and is this decision made before he tries these examinations, or on the basis of the examinations?

DR. DAWSON: Well Mr. Chairman, if his knowledge of English is adequate he should not have difficulty with the E.C.F.M.G. examination, and this will screen out the greater number of the poorer graduates from the foreign schools.

He comes into Ontario, commences his intertiship, and then we start getting reports on the quality of his knowledge. He has his basic science examinations ---

THE CHAIRMAN: It's on the basis of these examinations and reports, rather than that the graduate might have had 70%, and you might accept another one on the basis of 60%?

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THE CHAIRMS It's on the basis of these examinations and reports, rather than that the graduate might have had 70%, and you might accept another one on the basis of 60%?

1 DR. DAWSON: No, we would say that there 2 would be good graduates and poor graduates from the 3 approved schools. 4 THE CHAIRMAN: But you do have the 5 same situation in our own schools. 6 DR. GALLOWAY: Dr. Dawson, have you yet 7 completed your list, or can you tell us how many licensed 8 practitioners there are in Ontario; and secondly, can 9 you tell us whether they are practising? 10 Can you tell us the number of specialists 11 that you have referred to in paragraph 6? 12 DR. DAWSON: Mr. Chairman, in reply to 13 Dr. Galloway's questions, we haven't the figure for the 14 end of January yet, but it will be in the neighbourhood 15 of nine thousand three or four hundred on the Register 16 of the College. 17 These doctors aren't all resident in Ontario. 18 I would think there would be somewhere between eight 19 thousand and eight thousand four hundred of those registered residing in Ontario. 20 21 We can't break this down to those who 22 are actively engaged in practice, and those who aren't, 23 because we have one doctor who is presently fully registered for this year, and her fees paid, and she 24

Will have her hundredth birthday in October of this year,

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DF. DAWSON: No, we would say that there THE CHAIRMAN: But you do have the same situation in our own schools, DR. GALLOWAY: Dr. Dawson, have you yet completed your list, or can you tell us how many licensed practitioners there are in Ontario; and secondly, can you tell us whether they are practising? Can you tell us the number of specialists that you have referred to in paragraph 6? DR. DAWSON: Mr. Chairman, in reply to 11 1 1 Dr. Galloway's questions, we haven't the figure for the 1. 5 end of January yet, but it will be in the neighbourhood of nine thousand three or four hundred on the Register e de la companya de l These doctors aren't all resident in Ontarid. . . 3 I would think there would be somewhere between eight thousand and eight thousand four hundred of those registered residing in Ontario. We can't break this down to those who A second The second secon registered for this year, and her fees paid, and she will have her hundredth birthday in October of this year,

1 and I don't think she is practising medicine. There are a number of people who, for 2 3 emotional or sentimental reasons, keep up their membership. 4 THE CHAIRMAN: She must have been a good 5 doctor. 6 DR. DAWSON: Yes. As regards the 7 specialists, the same remarks would apply as far as 8 those registered in Ontario, but there are 2,800 special-9 ists on the register. 10 DR. GALLOWAY: Licensed? 11 DR. DAWSON: Yes. 12 DR. GALLOWAY: Can you make any estimate 13 at all of the number practising? 14 DR. DAWSON: No. We have no way of 15 determining this, Mr. Chairman. 16 DR. GALLOWAY: Have you broken them down 17 in anyway to districts? 18 DR. DAWSON: Just a year ago at this 19 time, through assistance from the Minister of Health 20 of Ontario, the College did a survey that I.B.M. ran off for it, and this listed by specialties and general practice 21 doctors, in all communities of Ontario of 5,000 and 22 23 over, and also by counties.

if it would be of any interest to you, sir.

A copy of this material is still available,

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1	THE CHAIRMAN: If you have it, you might
2	send it to the Secretary, and it would be helpful.
3	DR. GALLOWAY: The only other question I
4	have, Dr.Dawson, you may not be able to answer.
5	Do you know at present the relationship of
6	doctors to individuals in the province? Can your give
7	us a doctor/patient relationship, in other words the numbe
8	of doctors against the number of potential patients?
9	DR. DAWSON: We have on this survey I'm
10	referring to, we have the doctor/patient relationship
11	for each of these communities.
12	DR. GALLOWAY: This would be useful. Have
13	you been able to make any estimate as to how long in the
14	present trend in immigration and education the population
15	growth will exist?
16	DR. DAWSON: Well, I would think, Mr.
17	Chairman, that the sooner the new medical school, or
18	schools, is established in Ontario, the better if we
19	hope to maintain this ratio.
20	DR. GALLOWAY: You can!t make any
21	estimate if there isn't a new medical school?
22	DR. DAWSON: No, I hate to contemplate
23	that, sir.
24	THE CHAIRMAN: The shortage of space is,
25	however, a deterrent?

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1	DR. DAWSON: The places in the medical
2	schools?
3	THE CHAIRMAN: Yes?
4	DR. DAWSON: Yes, this is correct sir.
5	DR. GALLOWAY: These aren't idle questions,
6	Dr. Dawson, but related to the fact that we are going to
7	try and develop something, and it's a matter of utilization
8	and I'm thinking if the trend shows that there will be
9	an increase in the utilization of services, if we will
10	have a decreasing number of doctors in relation to the
11	increasing population, we should know something about it.
12	DR. DAWSON: Well, we haven't attempted,
13	Mr. Chairman, to do any survey in depth on this aspect.
14	THE CHAIRMAN: Is this more in the field
15	of the O.M.A. than the College?
16	DR. DAWSON: I think it is more in the
17	field of the Ontario Medical Association.
18	MR. SIMON: In paragraph 12, on page 5,
19	you make reference to Bill 163, " that the insured
20	services are to be rendered by, or under the direction
21	of a physician, and then you go on to spell out the
22	term physician, and so on, and in paragraph 14, on the
23	following page, you suggest that:
24	"The College of Physicians and Surgeons
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"should be represented to the public as "a 'Physician' who has not fulfilled the "lengthy and rigorous education and "training required for registration under "the Medical Act as set out above."

Now, this is true, and I'm sure it's true with regards to physicians and medical service, but what about the demand for greater service by the public, for related health care?

DR. DAWSON: I'm sorry, Mr. Simon.

MR. SIMON: For related health care. We have had representations here by different professions who are now giving service to the public. We had one here this morning, or this afternoon, the osteopaths.

With the specialization of medicine, and so on, would you consider that the public would not be served as well by some of these related professions in these specialized fields, just as well as by physicians?

DR. DAWSON: Mr. Chairman, I must give a very short and brief answer to that, and my answer is

Now, the one point that I would just wish to direct Mr. Simon's attention to, is paragraph 13, that it is not the intention of the College to suggest to the Enquiry who should provide the services, but that

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1 where the word physician is used that this term should be 2 restricted, as it is at present, to those registered 3 under The Medical Act. 4 MR. SIMON: Well, we could easily call 5 it health care, or something else instead of physician's 6 care. 7 DR. DAWSON: Yes, but we're not debating 8 that point. PB/rps 9 MR. SIMON: You are not suggesting it 10 will be restricted to physicians? DR. DAWSON: We didn't deal with this. 11 We saw our purpose in presenting the brief in the 12 13 reference to the term "physician". 14 THE CHAIRMAN: Mr. Coulter? 15 MR. COULTER: I think it was stated, you mentioned there was a shortage of teaching space which 16 17 was some cause of a shortage of doctors. I was wondering how many students a year would be turned away on account 18 19 of this. DR. DAWSON: I think that approximately 20 seventy were turned away in Ontario in December due to 21 lack of facilities. There may have been room in another 22

medical school in Ontario or in Canada but for economic

reasons, for family reasons, one reason or another very

very few of the students went on into medicine.

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very few of the students went on into medicine.

1 MR. COULTER: You haven't any figures 2 of how many were turned away in Canada from all medical 3 schools? 4 DR. DAWSON: No. we haven't that figure. 5 MR. COULTER: Would this figure be avail-6 able, Iwonder? 7 DR. DAWSON: I think this could be obtained 8 by corresponding with the deans. There are twelve 9 medical schools in all of Canada. This figure could be 10 obtained. It is very interesting that the number of 11 students enrolling each year in medicine has been increas-12 ing over the last four years. There was a downward 13 trend before that, and a downward trend in the United 14 States. The trend in Canada started up about a year and 15 a half before it started up in the United States. 16 MR. COULTER: Thank you. That is all 17 I have. 18 THE CHAIRMAN: Mr. Whitney? 19 MR. WHITNEY: One short question that 20 doesn't arise out of the brief. Schedule A starts 21 up talking about physicians. If we were to say physician 22 and surgeon at the top of Schedule A instead of the 23 word "physician", would this cause consequences? 24 DR. DAWSON: Well, we have only dealt

in our brief, Mr. Chairman, with the term physician, but

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MR. COUNTER: Thank you, That is all

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VERBATIM REPORTING SERVICE TORONTO, ONTARIO

1 we would have added the phrase physician and surgeon just 2 as readily. One exception, and that is also referred to 3 in the brief, that those licensed in The Dentistry Act 4 have the privilege of using the term "surgeon". 5 MR. WHITNEY: That is the only exception? 6 DR. DAWSON: It is the exception and it 7 is an exception included in the provisions of The Medical 8 Act. 9 MR. WHITNEY: If we did put the word 10 "surgeon" in there then we would really be taking in the 11 oral surgeons then, I see. 12 THE CHAIRMAN: It would only be one group 13 of the oral surgeons. 14 DR. DAWSON: You would take in the dental 15 surgeons, what we commonly refer to as dentists. MR. WHITNEY: There wouldn't be anyone 16 17 else coming in under the word surgeon, would there? 18 DR. DAWSON: No. 19 MR. CASWELL: Couldn't you leave out 20 surgeon? DR. GALLOWAY: The word physician as 21 commonly used in its broadest sense is any man in 22 medicine. He becomes a physician primarily and from 23

there he also is a physician, obstetrician and surgeon.

He is primarily a physician and surgeon. The term physician

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1	is all-inclusive for these fields. I think that is what
2	it is.
3	DR. DAWSON: Yes.
4	THE CHAIRMAN: Any further questions?
5	MR. MAJOR: Yes, I have a couple of questions
6	You added the word surgeon to this. A veterinary surgeon
7	would be eligible.
8	DR. DAWSON: Veterinarins practise under
9	their own Act and their services are limited they are
10	not licensed to practise.
11	MR. MAJOR: Dr. Dawson, can a university
12	practise medicine?
13	DR. DAWSON: Only when licensed by the
14	College it can practise medicine, but only the individual
15	can be licensed.
16	MR. MAJOR: You don't licence a corporation
17	or an institution or an association and this precludes
18	the possibility of a hospital practising medicine; is
19	that correct?
20	DR. DAWSON: There is somebody I would
21	like to be sitting here, and that is our solicitor.
22	MR. MAJOR: Outside of your solicitor I
23	can't think of anybody who knows more about medical
24	jurisprudence than you do.
25	THE CHAIRMAN: I think this was discussed

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MR. MAJOR: They gave an answer, but I am asking the College of Physicians and Surgeons.

DR. DAWSON: There is a case on record where Mr. Justice McLennan in his judgment stated it was only an individual who was licensed to practise medicine.

MR. WHITNEY: That is the practice of the law profession and also the accountancy profession. We are not allowed to incorporate. We must be individually licensed. I think accountants are allowing incorporating, but I am not sure about that. A corporation tan't practise a profession.

with the brief that was presented by the Universities
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up in-patient and out-patient clinics and the doctors
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doctor in private practice. These clinics would be established within the realm of and under the "control", I will
put control in quotes, I am not sure, of a hospital.

In your opinion would there be any room
here for dispute or discussions or would this hospital
or would the medical people get into difficulty over this
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In your opinion would there be any room here for dispute or discussions or would this hospital

as time went on or would you be prepared in the interests

of the Enquiry to take this document and give us your opinion on it as to where it sits in the Medical Act and how an association might be in the setup with respect to the practice of medicine?

DR. DAWSON: Yes, Mr. Chairman, I would be very glad to offer any assistance that I can. I'm saying this personally and any opinion would be my personal opinion. At the same time I am sure the Executive Committee of the College would be pleased to review for you any documents. I may say from what I know of the situation, Mr. Major, I think likely the arrangement will be arrived at where the physician is practising medicine and being remunerated for his service and the hospital, university or other institution is providing the space and fadlities.

MR. MAJOR: Dr. Dawson, I am quite sure this Enquiry doesn't want to interfere with the citizen's freedom of choice. We wouldn't want to make any recommendations or we wouldn't want to make any statement or even an inference that would fall outside this sphere of the proper legal setup of this and we might have to ask for help from your College in this case. There is another area that has been rather confusing, if not to the other members, certainly to myself, and that is the responsibility of professions.

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1 I don't know exactly how to put this to 2 you. My idea is something like this: I have always 3 felt that the average man in the practice of medicine 4 has certain responsibility and that if he is guilty of 5 not doing reasonably good practice he can be chastized 6 for it by some organized body, even down to the legal 7 setup. Is this true? 8 DR. DAWSON: Yes, this is true, Mr. 9 Chairman. 10 MR. MAJOR: From your knowledge, and maybe 11 we are ultra vires, but let us take optometry as a sample 12 of allied professions, if you want to refer to them in 13 that way, in your dealings with things from a medical 14 jurisprudence standpoint, would you say that this is true of allied professions, they are under the same 15 16 legal responsibility. 17 DR. DAWSON: I am not that familiar with I would say many of them are. 18 many of them. MR. MAJOR: Do you think the public is 19 20 well protected? 21 DR. DAWSON: From some of them they have some protection. They certainly have in the dental 22 profession and they have from the nursing profession. MR. MAJOR: That you, that is all I 24

have, Mr. Chairman. It is true of the nursing profession?

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DR. DAWSON: Yes, this is true, Mr.

Okstrman.

MR. MAJOR: From your knowledge, and maybe we are ultra vires, but let us take optometry as a sample of allied professions, if you want to refer to them in that way, in your dealings with things from a medical junisprudence standpoint, would you say that this is true of allied professions, they are under the same legal responsibility.

DR. DAWSON: I am not that familiar with

many of them. I would say many of them are,

MR. MAJOR: Do you think the public is

well protected?

have some protection. They certainly have in the dental profession and they have from the nursing profession.

DR. DAWSON: From some of them they

MR. MAJOR: That you, that is all I

have, Mr. Chairman. It is true of the nursing profession?

1	DR. DAWSON: I believe so, the College
2	of Nursing now have an Act with authority.
3	MR. MAJOR: Have you ever had a case of
4	a nurse being suedifor malpractice?
5	DR. DAWSON: Sued for damages, yes.
6	MR. MAJOR: Thank you.
7	THE CHAIRMAN: Any further questions?
8	Do you have any further statement you would like to make?
9	DR. DAWSON: Nothing further except to
10	thank you for the opportunity of making the submission.
11	THE CHAIRMAN: Thank you. We may be
12	calling upon you.
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14	Adjournment.
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